



**On-Line Request for Proposal (e-RFP)
For**

**(EMPANELLMENT OF FIRM/S FOR SUPPLY, INSTALLATION,
TESTING & COMISSIONING OF Commercial SS Water Purifiers)**

Only Principle manufacturers/OEM's/OEA's/Authorized Dealers can apply

**e-RFP Ref. No.JKB/CHQ/CCM/SITC-Commercial-Water-Purifiers/2025-1540
Dated: 24-10-2025**



E-Tender for Supply, Installation, Testing, and Commissioning of Commercial Water Purifiers to be installed at various locations in UT’s of J&K, and Ladakh.

For and on behalf of Jammu & Kashmir Bank bids in electronic format bid system are invited from **Principle manufacturers/OEM’s/OEA’s/Authorized Dealers** for the Supply, Installation, Testing and Commissioning of SS Commercial Water Purifiers to be installed at various location in **UT’s of J&K and Ladakh.**

The details of the RFP, along with documents, price bid, prequalification documents, SLA etc can be downloaded from the e-portal link <https://jkbank.abcpurchase.com>. The details of work are as under:-

Name of the work	Tender Processing fees	Estimated Cost	EMD Amount	Last Date of submission
Supply, Installation, Testing and Commissioning of SS Commercial Water Purifiers to be installed at various location in UT’s of J&K, and Ladakh	Rs.1,500/- (Rupees One Thousand Five only) to be credited through Bank transfer/NEFT only as per details given in tender documents	Rs.1,50,00,000/=(Rupees One Crore Fifty Lacs only)	Rs.- 3,00,000/= (Rupees Three Lacs only)	18/11/2025

Timelines & Estimated cost:-

1	Date of issue of tender notice	28/10/2025
2	Bid submission start date	28/10/2025 from 16.00 Hrs.
3	Bid submission end date	18/11/2025 up to 17.00 Hrs.
4	Opening of Technical Bid	Will be notified on Website/mail/phone to the concerned vendors
5	Opening of financial Bid	Will be notified on Website/mail/phone to the concerned vendors

The Bank reserves the right to reject any or all tenders without assigning any reason whatsoever

Deputy General Manager
Corporate Social Responsibility



DISCLAIMER

The information contained in this tender document or subsequently provided to Bidder/s, whether verbally or in documentary form by or on behalf of the J&K Bank or any of their representatives, employees or advisors (collectively referred to as — Bank Representatives), is provided to Bidder(s) on the terms and conditions set out in this tender Document and any other terms and conditions subject to which such information is provided. This document shall not be transferred, reproduced or otherwise used for purpose other than for which it is specifically issued.

This tender document is not an agreement and is not an offer or invitation by the Bank Representatives to any party other than the entities who are qualified to submit their Proposal (Bidders). The purpose of this tender document is to provide the Bidder with information to assist the formulation of their Proposal. This tender document does not purport to contain all the information each Bidder may require. This tender document may not be appropriate for all persons, and it is not possible for the Bank Representatives, their employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this tender document.

The Bank, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Applicant or Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this tender or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the tender and any assessment, assumption, statement or information contained therein or deemed to form or arising in any way for participation in this bidding process. The Bank also accepts no liability of any nature whether resulting from negligence or otherwise, howsoever caused arising from reliance of any Bidder upon the statements contained in this tender.

The Bidder is expected to examine all instructions, forms, terms and specifications in the bidding Document. Failure to furnish all information required by the bidding Document or to submit a Bid not substantially responsive to the bidding Document in all respect will be at the Bidder's risk and may result in rejection of the Bid.

The Bank Representatives may in their absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this tender document.



LETTER OF BID

Dated: 00/00/2025

To,

Deputy General Manager (CSR),
Corporate Headquarters,
J&K Bank, M.A. Road,
Srinagar, (J&K), 190001

Ref: **E-Tender for Supply, Installation, Testing and Commissioning of SS Commercial Water Purifiers to be installed at various locations in UT's of J&K, and Ladakh.**

We, the undersigned, declare that:

We have examined and have no reservations to the Bidding Documents with Instructions to Bidders.

We offer to execute in conformity with the Bidding Documents for E-Tender for Supply, Installation, Testing and Commissioning of SS Commercial Water Purifiers to be installed at various locations in UT's of J&K, and Ladakh.

Our bid shall be valid for a period of **180 days** from the date fixed for the bid submission deadline in accordance with the Bidding Documents and shall remain binding upon us and maybe accepted at any time before the expiry of the period.

We also declare that the Government of India or any other Government body/PSU/Private Limited Company has not declared us ineligible or blacklisted us on charges of engaging in corrupt, fraudulent, collusive or coercive practices or any failure/lapses of serious nature.

We also accept all the terms and conditions of this bidding document and undertake to abide by them, including the condition that you are not bound to accept highest ranked bid/lowest bid or any other bid that you may receive.

Yours sincerely,

Authorized Signatory

(Authorized person shall attach a copy of Authorization for signing on behalf of Bidding company/Agency)

Full Name and Designation

(To be printed on Bidder's letterhead)



1. GENERAL INSTRUCTIONS

- 1.1 For the Bidding /Tender Document Purposes, the J&K Bank, shall be referred to as “Client” and the Bidder/Successful Bidder shall be referred to as “Bidder”.
- 1.2 The tender documents can be downloaded from the websites of <http://www.jkbank.com>, <https://jkbank.abcprocure.com> from 28/10/2025 onwards. The last date of submission of bids is 18/11/2025.
- 1.3 While all efforts have been made to avoid errors in the drafting of the tender documents, the Bidder is advised to check the same carefully. No claim on account of any errors detected in the tender documents shall be entertained.
- 1.4 The bidder shall submit the copy of the authorization letter/Power of Attorney as the proof of authorization for signing on behalf of the Bidder.
- 1.5 All Bidders are hereby explicitly informed that conditional offers or offers with deviations from the conditions of Contract, the bids not meeting the minimum eligibility criteria, Technical Bids not accompanied with EMD of requisite amount/format, or any other requirements, stipulated in the tender documents are liable to be rejected.
- 1.6 The Parties to the Contract/Agreement shall be the successful bidder (to whom the work has been awarded) and the Client, The J&K Bank Ltd.
- 1.7 For all purposes of the contract including arbitration there under, the address of the bidder mentioned in the bid shall be final unless the bidder notifies any change of address by a separate letter sent by registered post with acknowledgement due to the Vice-President, J&K Bank Ltd, Corporate Headquarters, M.A. Road, Srinagar. The bidder shall be solely responsible for the consequences of any omission or error to notify any change of address in the aforesaid manner.

2. NAME OF THE WORK

E-Tender for Supply, Installation, Testing and Commissioning of SS Commercial Water Purifiers to be installed at various locations in UT's of J&K, and Ladakh.



The Main Details of the Tender are:-

Tender Number	JKB/CHQ/CCM/SITC-Commercial-Water-Purifiers/2023-1540 Dated: 24-10-2025
Department Name	Corporate Social Responsibility, CHQ
Scope of Work	E-Tender for Supply, Installation, Testing and Commissioning of of SS Commercial Water Purifiers to be installed at various locations in UT's of J&K, and Ladakh
Period of Contract	Two Years
Contact details of issuing Department (Name, Designation, Mobile No., Email address for sending any kind of correspondence regarding this RFP)	1. Owais Ahmad Shah (Manager, CSR) (9797976048) Department e-mail id:- jkbcsr@jkbmail.com
Bid Document availability including changes/amendments, if any to be issued	NIT can be downloaded from and submitted on Bank's e-Tendering Services Provider's Portal https://jkbank.abcprocure.com from October 28, 2025, 16.00 Hrs. to November 18 ,2025 17.00 Hrs.
Last Date for Pre-Bid Queries & submission Mode	All Clarifications / Queries shall be raised online only through e-Tendering Portal https://jkbank.abcprocure.com by or before November 04, 2025, 16.00 Hrs.
Pre-bid Queries Response date	All communications regarding points / queries requiring clarifications shall be given online through prescribed e-Tendering Portal on November 11, 2025
Last Date of Submission of RFP Bid	November 18 ,2025 17.00 Hrs.
Submission of online Technical Bid	As prescribed in Bank's online tender portal https://jkbank.abcprocure.com



<p>Earnest Money</p>	<p>Rs.300000 /- (Rupees Three Lacs only) to be deposited through Transfer / NEFT only to below A/c: Account Name: Earnest Money Deposit (EMD) 16-digit Account No : 9931070690000001 IFSC Code: JAKA0HRDCHQ (0 denotes zero) Bank: The J&K Bank Ltd Branch: Corporate Headquarters MA Road Srinagar J&K - 190001</p> <p>Transaction/UTR Number may be uploaded on E-tendering portal.(EMD is exempted for Start Ups as recognized by DPIIT/DIPP and MSE's),</p> <p>Note:-EMD can also be submitted in form of BG/CDR (favoring Deputy General Manager (CSR) JK Bank, CHQ)</p>
<p>Tender Processing Fee (Non-Refundable)</p>	<p>Rs.1500/- (Rupees One Thousand Five Hundred Only) to be deposited through Transfer / NEFT only to below a/c : Account Name:Tender Fee/ Cost Account 16-digit Account No : 9931530300000001 IFSC Code: JAKA0HRDCHQ (0 denotes zero) Bank: The J&K Bank Ltd Branch: Corporate Headquarters MA Road Srinagar J&K - 190001.</p> <p>(Fee is exempted for Start Ups as recognized by DPIIT/DIPP and MSE's)</p> <p>Note:- Fee can also be submitted in form of DD (favoring DGM (CSR) JK Bank, CHQ)</p>
<p>Eligibility & Technical Criteria</p>	<p>As per Pre-qualification Document</p>
<p>Bid Validity</p>	<p>The Price Bid shall be valid for 180 Days from the Last date of submission of Documents</p>
<p>CORRIGENDUM</p>	<p>All the Corrigendum will be uploaded on online tender portal https://jkbank.abcprocure.com</p>



For e-Tender related Queries	Service Provider:	
	M/s. E-procurement Technologies Limited (Auction Tiger) , B-705, Wall Street- II, Opp. Orient Club, Ellis Bridge, Near Gujarat College, Ahmedabad- 380006, Gujarat	
	Help Desk:	
	Sr. No	Name
	1	Sandhya Vekariya - 6352631968
	2	Suraj Gupta - 6352632310
	3	Ijlalaeahmad Pathan - 6352631902
	4	Imran Sodagar - 9328931942

3. TECHNICAL SPECIFICATIONS

A. SCOPE

The specifications cover the design manufacture, shop testing, supplying, installation, testing, and commissioning of Stainless Steel Commercial Water Purifiers.

B. NAME OF THE WORK

Supply, Installation, Testing and Commissioning of Stainless Steel Commercial Water Purifiers with Technical specifications as laid down in the document.

a) Scope of work

- i. The bidder shall accept full responsibility for the correctness and for the faultlessness of the equipment so that the purpose of installation is served with maximum operational dependability and efficiency.
- ii. Except as otherwise provided herein, the bidder shall be responsible for the supply of Water Purifiers and thereafter carry out the necessary installation and successful commissioning.
- iii. The materials necessary for installation, including those for electric connection, plumbing, etc, shall be supplied along with the Water Purifier.

b) Manner of Manufacture

- i. The Water Purifiers to be supplied and all works to be done under this order shall be manufactured and executed in a manner set out in the relevant specifications, and where not set out, to the satisfaction of the Bank.
- ii. The bidder warrants to the Bank that upon delivery, all materials, apparatus/equipment to be provided under this order shall be new from the original manufacturer, free from any defects, and all components thereof will fulfill the performance data characteristics and properties and serve the purpose with maximum operational dependability.

c) Consignee

The consignee of Water Purifiers to be supplied under this order shall be J&K Bank Limited. The Water Purifiers shall be dispatched through a registered transport company duly insured and shall be delivered and erected/installed at the site. No claims on account of transit damages or losses shall be entertained. The bidder shall make well the loss/damages quickly, if any are caused during transit within a period of one week.

d) Safety

The bidder shall at all times conduct his operation in such a manner so as to avoid any risk of bodily harm to persons or damage to property. In addition the bidder shall comply with all applicable safety standards, codes and regulations.

e) Penalty

In case of default, delay in trial operation/commissioning or non-compliance with any of the terms and conditions of supply order, the bank shall without prejudice to any other remedy available to it terminate the order after serving 15 days notice and recover the amount of loss caused by damage, failure or default and impose a penalty upto 10% of the value of the order.

f) Sufficiency of quoted price.

- i. The bidder shall be deemed to have satisfied himself as to the correctness and genuineness of the quoted price. The rates shall cover all his obligations under the order and all matters and things necessary for the proper execution of his bidder obligations.
- ii. No price variations shall be allowed for any rise or fall in the cost of Labour, materials, or any other factors influencing the order price.
- iii. Order price quoted shall be inclusive of installation, testing, commissioning and all taxes, duties, levies, inspection charges, and freight up to site, insurance, and local taxes.
- iv. The price quoted should include warranty (against manufacturing defects) for a period of one (01) year.

g) Performance Guarantee

The bidder warrants to the department that on delivery all material, apparatus, equipment's and other supplies to be provided under this order will be new and free from material and structural defects and all supplies and components thereof will fulfill the performance guarantee data, and characteristics as laid down in relevant specifications and standards. Furthermore the bidder can furnish a Bank Guarantee in lieu of retention money for 05% of the value of order from any scheduled/commercial bank for the warranty period. The bidder may deposit CDR of the same value instead of bank guarantee for the same period.

h) Security Deposit

The selected bidder, prior to signing of the agreement/SLA, will have to deposit 05% of the order-value as security deposit with the Bank in form of Performance Bank Guarantee/CDR for 03 years.

i) Payments

Payments shall be released as under:



- a) 95 % after two weeks of supply or commissioning
- b) 05% after warranty period (1 year) or upon furnishing Performance Bank Guarantee or CDR for 05% of the order value

The performance guarantee shall have to be provided for the entire warranty period plus one quarter.

TDS/WCT as applicable shall be deducted from the Bills.

C. Validity

The term of contract entered with the successful bidder shall be for a period of TWO YEARS, same may be extended for up to one additional year at the sole discretion of the Bank.

D. Site of Installation

The site of installation shall cover varied public locations like educational institutions, hospitals, district offices etc. across the UTs of J&K and Ladakh.

E. Delivery

The Water Purifiers shall be delivered & installed within THREE WEEKS from the date of issuance of the order.

F. Taxes

Rates quoted should be inclusive of all types of taxes, freight, levies, entry tax, insurance etc.

G. Special Conditions

- a) The rate contract shall remain valid for **two years (02)** from the issue of the letter of award or at the discretion of the Bank.
- b) Every page of the tender document, including terms and conditions, shall be agreed to by the tenderer by signing the same digitally before submitting the tender; otherwise tender shall be rejected.
- c) Bank reserves the right to reject any or all tenders without giving any reason thereof.
- d) The Bank will be within its rights to ask the bidder to furnish any document at any point in time during the technical evaluation & failure on the part of the bidder to do so may lead to cancellation of that particular bid. However, this in no way shall mean that the bidder has been shortlisted by the Bank.
- e) Conditional tenders and tenderers without any valid experience shall be rejected outright.
- f) Sub-contracting shall not be allowed in any case. No request/correspondence in this regard shall be entertained.
- g) The Price bid of only those bidders/bidder who qualify the pre-qualification shall be considered. Post the opening of Price Bids, all successful bidders will have to go through the Reverse Auction Process.
 - i. All costs and expenses incurred by interested bidders in any way associated with the development, preparation, and submission of responses, including but not limited to the attendance at meetings, discussions, demonstrations, etc., and

- providing any additional information required by J&K bank, will be borne entirely and exclusively by the Bidder.
- ii. Each Bidder having responded to this RFP acknowledges having read, understood, and accepted the selection & evaluation process mentioned in this RFP document. The Bidder ceases to have any option to object against any of these processes at any stage after submission of its responses to this RFP.
- iii. Bank reserves the right to:
- Reject the proposals received in response to the RFP containing any deviation
 - Extend the time for submission of the proposal. However, this cannot be claimed as a matter of right by the Bidders.
 - Modify the RFP document by an amendment that would be notified by issuing a corrigendum.
- h) The bidder shall not assign or outsource the works undertaken by them under this RFP assignment awarded by the Bank.
- i) The successful bidder undertakes to keep the J&K Bank indemnified in case of any loss or damage howsoever arising out of or related to breach of contract, statutory duty, or negligence by the contractor in his performance of the contract.
- j) The bidders shall observe the highest standard of ethics during the procurement and execution of such contract and shall not indulge in any corrupt and fraudulent practice.
- k) The selected bidder shall not be liable for forfeiture of its performance security, liquidated damages, or termination for default, if any, to the extent that its delay in performance or other failure to perform its obligation under this contract is the result of an event of force Majeure.
- For this clause, “Force Majeure” means an event beyond the control of the contractor and not involving the contractor’s fault or negligence, and not foreseeable. Such events may be due to, but are not restricted to, wars, riots, earthquakes, fire, epidemics, quarantine restrictions, any act of god, act of Govt of India, trade embargos, or any other such cause, which is beyond the reasonable control of the party.
- The party claiming benefit of force majeure shall however not be entitled to the same unless it has intimated the other party of the occurrence of such an event within five working days from the occurrence of such force majeure event indicating therein the steps that it is taking or intending to take to mitigate the effect of such force majeure on the performance of his obligations under this agreement and shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

Notwithstanding above, the decision of the bank shall be final and binding on the contractor regarding termination of contract or otherwise

The e-tender can be submitted directly at <https://jkbank.abcprocure.com>

H. General Conditions & Instructions to Bidders

The bid document is available online on the website www.jkbank.com. The bid document can be downloaded free of cost; however, the bidder is required to submit a scanned copy of the receipt of the Bank transfer/NEFT towards the cost of the bid

document in favor of the name given at the beginning of the document. The bidder would be required to register on the website, which is free of cost. For submission of bids, the bidder is required to have a valid Digital Signature Certificate (DSC) from one of the authorized Certifying Authorities (CA).

Before the deadline for submission of bids, the Bank may modify the bidding documents by issuing an online corrigendum. The corrigendum will appear on the web page of the website www.jkbank.com. Under the "Latest Corrigendum".

- a) The bid security of the unsuccessful bidders will be discharged/returned to them within 21 days after finalization and award of the contract without any interest.
- b) It is required that bidders observe the highest standard of ethics during procurement and execution of the contract and not indulge in any corrupt and fraudulent practice. The Bank reserves the right to reject a proposal for award if it determines that the bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.

I. Documents Comprising the Bid

The Bid submitted by the Bidder shall be in two separate parts:-

Part I This shall be named as Technical Bid Cum Eligibility Criteria of Bid and shall comprise of:-

- i. Form of bid for Part I of the bid, as per format given (to be submitted online).
- ii. Scanned copy of the receipt of Transfer/NEFT for the cost of the Tender documents.
- iii. Scanned copy of the EMD in the shape of Transfer/NEFT OR BG.
- iv. Authorized address and contact details of the Bidder having the following information:-
 - Address of communication:
 - Telephone No. (s): Office:
 - Mobile No.:
 - (FAX) No.:
 - Electronic Mail Identification (E-mail ID):
- v. Prequalification documents with the scanned copy of allotment letters, performance/ completion certificates, and Undertaking as specified.
- vi. Undertaking that the bid shall remain valid for the period specified.
- vii. Any other information/documents required to be completed and submitted by bidders, as specified and
- viii. Scanned copy of the affidavit affirming that the information he has furnished in the bidding document is correct to the best of his knowledge and belief of the bidder.

Part II: - Commercial/Price- Bid. The commercial/price bid shall include prices for the said job. The contents of the Technical Bid and Commercial Bid shall be as specified. All the documents are required to be signed digitally by the bidder. After electronic online bid submission, the system generates a unique bid identification number, which is time-stamped. This shall be treated as an acknowledgement of the bid submission.

J. Submission of Original Documents:

The bidder is required to submit (i) an original copy of the Transfer/NEFT receipt towards the cost of bid document and (ii) an original BG/CDR (As EMD) and (iii) original affidavit regarding correctness of information furnished with bid document by hand within five working days from the last date of bid submission. These documents must match the scanned copies submitted along with the bids online. In case of any deficiency/discrepancy in this respect, it will be treated as misrepresentation by such bidder & work shall be put to fresh tender at his risk and cost. Such a bidder shall be liable to be debarred from participating in bids under J & K Bank for one year. The Bid Security/EMD may be forfeited:-

- i. if the Bidder withdraws the Bid after the last date of bid Submission.
- ii. in the case of a successful Bidder, if the Bidder fails within the specified time limit to
 - Sign the Agreement and /or,
 - Furnish the required Security Deposit.
 - In case of breach of any of the terms and conditions of SLA.

K. Deadline for Submission of Bids

- i. Complete Bids in two parts must be submitted by the Bidder online not later than the date and time indicated at the beginning of this document.
- ii. To give prospective bidders a reasonable time in which to take an addendum into account in preparing their bids, the Bank shall extend, as necessary, the deadline for submission of bids. The Bank may extend the deadline for submission of bids by issuing an amendment. In such a case, all rights and obligations of the Bank and the bidders previously subject to the original deadline will then be subject to the new deadline.

L. Bid Opening and Evaluation

- The Bank, inviting the bids or its authorized representative, will open the bids online, and this could also be viewed by the bidders online. The file containing Part I(a) of the bid will be opened first.

i. Part I (a)

- In all cases, the amount of EMD, the cost of bid documents, and the validity of the bid shall be scrutinized. Thereafter, the bidders' names and such other details as the Bank may consider appropriate will be notified as Part-I bid opening summary by the Authority inviting bids at the online opening. A separate electronic summary of the opening is generated and kept online.
- Evaluation of Part I(a) of bids concerning EMD, Prequalification information, and other information furnished in Part I(a) of the bid shall be taken up and completed within ten working days of the date of bid opening.

ii. Part I (b)

- Bidders who have submitted their proposals in accordance with the prescribed tender norms will be required to deliver a sample Water Purifier

to J&K Bank's Corporate Headquarters within 15 days for physical verification by the Bank's designated evaluation committee.

- Only those bidders whose samples are approved by the committee and who have qualified under Part 1(a) of the bid shall be considered eligible for the opening of their price bids (Part II).
- The acceptance and shortlisting of the Water Purifier samples shall be at the sole discretion of the designated committee. Based on their evaluation, a final list of technically qualified bidders shall be prepared for the opening of the financial bids.
- The Bank shall inform the bidders, who have qualified during evaluation of Part I (a & b) of the bids, of the date, time of online opening of Part II of the bid, if the specified date of opening of the financial bid is changed. In the event of the specified date being declared a holiday for the Bank, the bids will be opened at the appointed time and location on the next working day.
- Part II of the bids of only those bidders will be opened online who have qualified in Part I of the bid. The bidders' names, the Bid prices, the total amount of each bid, and such other details as the Bank may consider appropriate will be notified online by the Bank at the time of bid opening.
- Post opening of the commercial bids, the Bank shall be entitled to complete the entire procurement process through a single Electronic Reverse Auction or in multiple Electronic Reverse Auctions. The Bank shall, however, be entitled to cancel the Reverse Auction process if, in its view, the procurement or Reverse Auction process cannot be conducted in a fair manner and/or in the interest of the Bank.

M. Award of Contract

- i. **Award Criteria:** The Bank will award the Contract to the Bidder whose Bid has been determined to be substantially responsive to the bidding documents and who has offered the lowest evaluated Bid price, provided that such Bidder has been determined to be ;
 - Eligible in accordance with the provisions, and
 - Qualified in accordance with the provisions; and
- ii. J & K Bank reserves the right to accept or reject any Bid, and to cancel the bidding process and reject all bids, at any time prior to the award of Contract, without assigning any reason whatsoever and without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Bank's action.

Any other information regarding the tendering process can be obtained from the **Corporate Social Responsibility Department, Corporate Headquarters, M. A. Road, Srinagar**. The interested bidder can download the bid from the website www.jkbank.com.

The department will not be responsible for delays in submission for any reason. All required information for the bid must be filled out and submitted.

The Bank reserves the right to reject any or all tenders without assigning any reason whatsoever.

N. Splitting of the Contract:-

The bank shall reserve the right to split the order quantity between two or more vendors. In case of splitting in two and three vendors, the ratio of 70:30; 50:30:20, respectively will be done. In such case, L2 will be offered a counter offer already accepted by L1 and on acceptance of the offer, order will be placed for the respective percentage as mentioned above. In case of non-acceptance of the offer by L2, a similar offer will be made to L3, L4 & so on.

O. Tender Process

- i. Two-stage bidding process will be followed. The response to the tender should be submitted in two parts: Technical Bid and Commercial Bid through the online e-tendering portal, with a tender document fee and earnest money deposit mentioned in the tender.
- ii. The commercial Bids of only those bidder/s who qualify the pre-qualification criteria laid by the Bank shall be considered.
- iii. Based on submitted commercial offers and subsequent e-reverse auction, Bank will enter into a Supply, Installation, Testing and Commissioning contract with the selected bidder. The rates fixed at the time of contract will be non-negotiable for the contract period, and no revision will be permitted. However, any major change in taxes (GST) may be considered.
- iv. If the supply/service provided by the vendor is found to be unsatisfactory or if at any time it is found that the information provided by the vendor is false, the Bank reserves the right to revoke the awarded contract without giving any notice to the vendor. The bank's decision in this regard will be final and binding.
- v. Bank reserves the right to distribute the work among the shortlisted bidder if required, keeping in view their performance, relative strengths, and operational convenience. The bank's decision in this regard will be final and binding.
- vi. J&K Bank reserves the right to accept or reject any bid, and to cancel the bidding process and reject all bids, at any time prior to the award of the Contract, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Bank's action.

P. Reverse Auction

In order to reduce the time involved in the procurement process, the Bank shall be entitled to complete the entire procurement process through a single Electronic Reverse Auction or in multiple Electronic Reverse Auctions. The Bank shall however, be entitled to cancel the Reverse Auction process, if in its view procurement or Reverse Auction process cannot be conducted in a fair manner and/or in the interest of the Bank. The decision of the Bank in this regard shall be final and binding.

Q. Service Level Agreement (SLA)

The vendor/vendors shall need to execute a Service Level Agreement (Form of Agreement) with the Bank covering all terms and conditions of this tender. Vendor/vendors shall need to strictly adhere to Service Level Agreements (SLA). Services delivered by the vendor shall have to comply with the SLA. **The selected bidder shall be required to enter into a contract with the Bank in the format attached herewith to the tender documents.**

R. Arbitration Clause

“In the case of any dispute arising upon or in relation to or in connection with this Agreement between parties, the disputes shall at the first instance be resolved through negotiations. If the dispute cannot be settled amicably within fourteen (14) days from the date on which either Party has served written notice on the other of the dispute, then any party can submit the dispute for arbitration under the Arbitration and Conciliation Act, 1996, through a sole arbitrator to be appointed by the bank.

The place of Arbitration shall be Srinagar, India, and the language of the arbitration proceedings and that of all the documents and communications between the parties shall be English.

The decision of the arbitrator shall be final and binding upon the parties. The expenses of the arbitrator, as determined by the arbitrator, shall be borne by the vendor.

The parties shall continue to perform their respective obligations under this Agreement, despite the continuance of the arbitration proceedings, except for the disputed part under arbitration.

Terms and conditions accepted

Seal & Signature of Tender



PART I

MINIMUM ELIGIBILITY CRITERIA/PREQUALIFICATION FOR SUPPLY, INSTALLATION, TESTING AND COMMISSIONING OF SS COMMERCIAL WATER PURIFIERS TO BE INSTALLED AT VARIOUS BRANCHES/OFFICES OF THE BANK IN J&K, AND LADAKH.

The firms have to fulfill the minimum eligibility criteria, the copies of letters/correspondence/documents should update alongside the Eligibility bids to substantiate their eligibility. The bid is liable to be rejected if it does not strictly conform to stipulated eligibility criteria

S No.	<u>PARTICULARS</u>	
1	Name of the Bidder	
2	Address for correspondence	
3	Registration No. of firm (Attach Certificate) (Principle Manufacturer/ OEM/ OEA/ Authorized Dealer)	
4	Annual turnover of the firm (Average annual turnover of Rs.0.50 Crores for the last three (03) financial years) as indicated below: 2022-23, 2023-24, 2024-25 (to be supported by relevant IT returns for the financial years) (Also attach a copy audited balance sheet & P/L statements for the mentioned years)	
5	GST No: (along with latest GST returns)	
6	Contact numbers and Email ID of the firm	
7	Past Experience (Should have executed similar nature of jobs from last 5 years reckoned as on 30.06.2025) (Attach work-orders or satisfactory work-completion certificates from the concerned departments)	



8	Affidavit for not having been Blacklisted in any organization/institution anywhere	
9	Affidavit for being a profit-making firm for the last 03 years	
10	Performance certificate for the product for at least 03 years of satisfactory working/operation from any Govt. Department or reputed private organization (attach at least 1 certificate)	
10	The bidder should have well established efficient service network, having a minimum of one outlet/service centre in J&K. Complete Addresses & contact No's of Service personnel :- The Service Centres should have consumables along with the spare parts available.	
11	Latest Solvency Certificate	For an amount of Rs. 45.00 Lacs

NOTE

- The Price bid of only those bidders/bidder who qualify the pre-qualification shall be considered. **Post opening of Price Bids, all successful bidders will have to go through Reverse Auction Process.**
- The bidder whose tenders/work orders have been rejected /cancelled in the past need not apply.
- J&K Bank has the right to reject any or all of the pre-qualification documents and will not be bound to give any reason for such a decision.
- All the requisite information /documents are required to be furnished as per the above format.

SIG. OF THE TENDERER



Technical Specifications

Stainless Steel Water Purifier with the following specifications

Storage Unit:

1. Heavy-duty MS (Mild Steel) Powder Coated Frame (with customized branding on one side)
2. Front, Side, Back, Top Panels made of SS-304/430
3. Drip Tray made of SS-304/430
4. Storage Tank made of SS-304 (Food Grade)
5. Refrigerant: R134a
6. SS or Nickel-Chromium or Copper heating element at least 250 watt (220V - 240V)
7. Single phase input Power Supply (220V - 240V)
8. PUF (Polyurethane Foam) Body/Top-Lid insulation
9. Sensor to automatically manage water levels in storage tanks
10. Simultaneous/instant supply of Hot/Warm, Cold, & Normal water through 03 separate faucets
11. Automatic voltage stabilizing capability (through external or inbuilt stabilizer)
12. MS (Mild Steel) stand for the storage unit anti-corrosion coating.

Filter:

1. Inbuilt or attachable 3-membrane Reverse-Osmosis (RO) Filter with a TDS (Total Dissolved Solvents) Membrane Filter suitable for up to 3000 ppm and designed to purify between 25,000 to 30,000 liters of water before needing replacement.
2. Inbuilt or attachable a 20-inch Pre-filter, a 20-inch Carbon filter, and a 20-inch Sediment filter
3. Inbuilt or attachable Alkaline filter
4. Inbuilt or attachable UF (Ultra Filtration) filter
5. Inbuilt or attachable Ultraviolet (UV) Sterilization Candle with a life of at least 9000 hours
6. TDS Controller to adjust TDS filtration level as per input water quality
7. Output capacity of filtering at least 50 LPH (Liters per Hour)
8. 350-500 GPD High-Flow Pump for consistent 50-60 LPH purified flow rate up to 1000 TDS
9. Automatic inlet/outlet pressure maintainer (through external or inbuilt flow controller/pressure reducer)

Note :- The Water Purifier should be ISI/BIS approved.

S.No	Product Specifications	Offered Specifications	Brand
1	Water Purifier with a storage unit capacity of 60-80 liters And Cooling/Heating storage 30-40 Liters (as per the above mentioned specifications)		
2	Water Purifier with a storage unit capacity of 100-120 liters And Cooling/Heating storage 50-60 Liters (as per the above mentioned specifications)		

Seal & Signature of tenderer



PART II

PRICE BID

S. No.	Capacity	Qty	Price (FOR SITE)
1.	60-80 Liters Water Purifier supplying Hot/Warm, Cold, and Normal water through three separate faucets (as per technical specifications mentioned for Storage Unit and Filter/s)	1	
2.	Set of following filters bearing the specifications mentioned for filter/s under technical specifications: <ul style="list-style-type: none"> • 3-membrane Reverse-Osmosis (RO) Filter. • 20-inch Pre-filter • 20-inch Carbon filter • 20-inch Sediment filter • Alkaline filter • UF (Ultra Filtration) filter • Ultraviolet (UV) Sterilization Candle 	1	
Total			

S. No.	Capacity	Qty	Price (FOR SITE)
1.	100-120 Liters Water Purifier supplying Hot/Warm, Cold, and Normal water through three separate faucets (as per technical specifications mentioned for Storage Unit and Filter/s)	1	
2.	Set of following filters bearing the specifications mentioned for filter/s under technical specifications: <ul style="list-style-type: none"> • 3-membrane Reverse-Osmosis (RO) Filter. • 20-inch Pre-filter • 20-inch Carbon filter • 20-inch Sediment filter • Alkaline filter • UF (Ultra Filtration) filter • Ultraviolet (UV) Sterilization Candle 	1	
Total			



Note: Taxes as per applicable rates shall be deducted on the final bill amount framed for each order. Further, the rates quoted should be in INR only & inclusive of all levies, taxes & freight, etc., up to the site.

Seal & Signature of tenderer



Service Level Agreement

This Agreement is executed at Srinagar on this the.....day of2025 (hereinafter referred to as 'Effective Date') between "The Jammu and Kashmir Bank Ltd", a Banking Company under Indian Companies Act 2013 having its registered and Corporate Office at M A Road, Srinagar Jammu and Kashmir 190001 (Herein after referred to as the Bank, which term or expression shall unless excluded by or repugnant to the subject or context, mean and include its successor (s) in-interest and permitted assignees) of the One Part.

AND

"M/shaving its Registered Office at (herein after referred to as the "Company" which term or expression shall unless excluded by or repugnant to the subject or Context, mean and include its successor (s) in interest and permitted assignees) of the Second Part. The Company and the Bank are hereinafter collectively referred to as "Parties" and individually as "Party".

Whereas, the Bank being interested in Supply, Installation, Testing and Commissioning of SS Commercial Water Purifiers at Jammu & Kashmir, and Ladakh, herein after referred to as "concerned site/s" located within the UT of Jammu and Kashmir whenever and wherever required, invited tenders from eligible parties in the field, for Empanelment of vendors for Supply, Installation, Testing and Commissioning of SS Commercial Water Purifiers vide RFP reference No /.....Dated.....all together here in under referred to as "Tender".

Whereas, the Bank has awarded the Supply, Installation, Testing and Commissioning of Water Purifiers vide letter No..... dated.....to company and the Parties herein have agreed to produce in writing the terms and conditions governing the process of Supply, Installation, Testing and Commissioning of Water Purifiers in the form of a legally expressible documents hereinafter referred to as "Agreement".

IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES HERETO AS UNDER:-

1. Name of the work

Supply, Installation, Testing and Commissioning of SS Commercial Water Purifiers with Technical specifications as laid down in the document.

2. Scope of work



- i. The Company shall accept full responsibility for the correctness and for the faultlessness of the equipment so that the purpose of installation is served with maximum operational dependability and efficiency.
- ii. Except as otherwise provided herein the Company shall be responsible for supply of Water Purifiers and thereafter carry out the necessary installation and successful commissioning.
- iii. The materials necessary for installation including cable & allied accessories shall be supplied along with the Water Purifiers.

3. Manner of Manufacture

- i. The Water Purifiers to be supplied and all works to be done under this order shall be manufactured and executed in a manner set out in relevant specifications and where not set out, to the satisfaction of the Bank.
- ii. The Company warrants to the Bank that upon delivery, all materials, apparatus/equipment to be provided under this order shall be new from original manufacturer, free from any defects and all components thereof will fulfill the performance data characteristics and properties and serve the purpose with maximum operational dependability.

4. Delivery

The Water Purifiers shall be delivered and installed within **Three Weeks** from the date of the issuance of order.

5. Consignee

The consignee of Water Purifier to be supplied under this order shall be J&K Bank limited. The Water Purifier shall be dispatched through a registered transport company duly insured and shall be delivered and erected at site. No claims on account of transit damages or losses shall be entertained. The Company shall make well the loss/damages/replacement quickly, if any caused during transit within a period of one week.

6. Safety

The Company shall at all times conduct his operation in such a manner so as to avoid any risk of bodily harm to persons or damage to property. In addition the Company shall comply with all applicable safety standards, codes and regulations.

7. Penalty



In case of non-execution of order, backout, default, delay in trial operation/commissioning or non-compliance with any of the terms and conditions of supply order, the bank shall without prejudice to any other remedy available to it terminate the order after serving 15 days notice and impose a penalty upto 10% of the value of the particular order.

The company shall ensure a call resolution time within the warranty period of maximum 48 hours from the time of call logging, failure to resolve the call within the stipulated time on more than two occasions in a year will attract penalty of 10% of the order value. The 10% penalty shall be charged if the call remains unresolved for more than four days at a stretch.

8. Sufficiency of quoted price.

- i. The Company shall be deemed to have satisfied himself as to the correctness and genuineness of the finalized price. The rates shall cover all his obligations under the order and all matters and things necessary for the proper execution of his Company obligations.
- ii. No price variations shall be allowed for any rise or fall in cost of labor, materials or any other factors influencing the order price.
- iii. The bank shall pay an amount of Rs. _____ (Rupees _____) per unit of the Water purifier inclusive of installation, testing, commissioning, 1 year maintenance/warranty and all taxes, duties, levies, inspection charges, and freight upto site, insurance and local taxes.

9. Performance Guarantee

The Company warrants to the department that on delivery all material, apparatus, equipment's and other supplies to be provided under this order will be new and free from material and structural defects and all supplies and components thereof will fulfill the performance guarantee data, and characteristics as laid down in relevant specifications and standards. The Company may deposit CDR/BG for 05% of the order value for a warranty period of one year, obtained from any branch of any Scheduled Commercial Bank.

10. Payments

Payments shall be released as under:

- i. 95 % within two weeks of supply or commissioning
- ii. 05% after warranty period (1 year) or upon furnishing Performance Bank Guarantee or CDR for 05% of the order value



The performance guarantee shall have to be provided for the entire warranty period plus one quarter.

TDS/WCT as applicable shall be deducted from the Bills.

11. Warranty.

- i. The Water Purifier shall carry a warranty for a period of 01 year from the date of installation. The Company at his cost will rectify any defect developed during this period, which may include replacement of defective part or even Water Purifier (for manufacturing defects).
- ii. The Company must possess technical support in J&K.

12. Validity

The Tender shall remain valid for our requirement for a period of 2 years, extendable at the discretion of Bank.

13. Site of Installation

The site of installation shall cover varied public location like educational institutions, hospitals, district offices etc. in the UT's of J&K, and Ladakh.

14. Other Conditions

Rates quoted shall remain valid for 2 years.

15. Arbitration and Conciliation -

“In the case of any dispute arising upon or in relation to or in connection with this Agreement between parties, the disputes shall at the first instance be resolved through negotiations. If the dispute cannot be settled amicably within fourteen (14) days from the date on which either Party has served written notice on the other of the dispute then any party can submit the dispute for arbitration under Arbitration and conciliation Act,1996 through sole arbitrator to be appointed by the bank.

The place of Arbitration shall be Srinagar, J&K, India and the language of the arbitration proceedings and that of all the documents and communications between the parties shall be English.

The decision of the arbitrator shall be final and binding upon the parties. The expenses of the arbitrator as determined by the arbitrator shall be borne equally.

The parties shall continue to be performing their respective obligations under this Agreement, despite the continuance of the arbitration proceedings, except for the disputed part under arbitration.



16. Governing Law:

This Agreement shall be governed and interpreted by and construed in accordance with the laws of India read with the local laws of the UT of J&K.”

17. Force Majeure:

The selected Company shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if any to the extent that its delay in performance or other failure to perform its obligation under this contract is the result of an event of force Majeure.

For purpose of this clause, “Force Majeure” means an event beyond the control of the contactor and not involving the Companys fault or negligence and not foreseeable. Such events may be due to but are not restricted to wars, riots, earthquakes, fire, epidemic, quarantine restrictions, an act of God, act of Govt. of India, trade embargos, or any other such cause, which is beyond the reasonable control of the party

The party claiming benefit of force majeure shall however not be entitled to the same unless it has intimated the other party of the occurrence of such an event within five working days from the occurrence of such force majeure event indicating therein the steps that it is taking or intending to take to mitigate the effect of such force majeure on the performance of his obligations under this agreement and shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

18. Termination of Agreement

- i. The Bank may at its sole discretion without assigning any reasons whatsoever and at any time terminate this Agreement and inform the Company by written notice.
- ii. In case of breach of any of the terms and conditions of the Agreement by the Company a written notice of 15 days will be served by the Bank for termination. In the event of the Agreement being so terminated, the Company shall take such steps, as are necessary to bring the services to an end in a cost effective, timely and orderly manner.
- iii. The Bank also reserves its right to terminate the Agreement in the event of one or more of the following situations without giving any notice: (a) Unnecessary or unwarranted delay in execution of the work allotted. (b) Delay in providing the requisite manpower. (c) Breach of trust is noticed during any stage of the assignment. (d) Services found to be unsatisfactory; and (v) for any other valid reason.
- iv. The Company shall be liable to face losses, is any, caused to the Bank due to termination caused due to the breach of any of the terms and conditions of the Agreement by the Company.

19. Unless otherwise provided herein, all notices or other communications under or in connection with this Agreement shall be given in writing and may be sent by personal delivery or post or courier or facsimile to the address, facsimile number given below. Any such notice or other communication will be deemed to be effective if sent by personal delivery, when delivered, if sent by post, three days after being deposited in the post and if sent by courier, two days after being deposited with the courier, and if sent by facsimile, when sent (on receipt of a confirmation to the correct facsimile number)”.

The addresses referred to hereinabove are:

If for the Bank

If to the Company

20. Neither this Agreement nor any provision hereof is intended to confer upon any person other than the Parties to this Agreement any rights or remedies hereunder”.

21. This Agreement is on a principal-to-principal basis between the Parties hereto. Nothing contained in this Agreement shall be construed or deemed to create any association, partnership, or joint venture or employer-employee relationship or principal-agent relationship in any manner whatsoever between the Parties”.

22.

- i The Company undertakes to keep the J&K Bank indemnified in case of any loss or damage howsoever arising out of or related to breach of contract, statutory duty or negligence by the contractor in his performance of the contract.
- ii The provisions of this Agreement, which are intended to survive the term of this Agreement by their very nature, shall survive the termination of this agreement. Notwithstanding, the generality of the above, clauses related to indemnity, arbitration and applicable law and jurisdiction shall survive the termination/expiration of this agreement.
- iii The Agreement shall be deemed to commence from the effective date i.e. _____ and shall continue to be in force for a period of two years there from, unless terminated earlier by the bank.
- iv This agreement shall, in all respects, be governed by, and construed in accordance with the Laws of the UT's of J&K read with applicable Laws of India. The Courts in Srinagar, India shall have exclusive jurisdiction in relation to this agreement.
- v That upon termination or expiration of this Agreement for any reason whatsoever, the Company shall: (a) Immediately refrain from any action that would cause or may indicate any relationship between it and the Bank; (b) forthwith hand over to the Bank the possession of all documents, material or any other property belonging to the Bank that may be in their possession.

vi The invalidity or unenforceability of any provisions of this Agreement in any jurisdiction shall not effect the validity, legality or enforceability of the remainder of this Agreement in such jurisdiction or the validity, legality or enforceability of this Agreement, including any such provision, in any other jurisdiction, it being intended that all rights and obligations of the Parties hereunder shall be enforceable to the fullest extent permitted by law.

23. During the term of this Agreement, Parties will have access to and become acquainted with various patents, trade secrets and other proprietary and confidential information which are owned by the other Party (collectively "Confidential Information"). Each Party will prevent disclosure of any of the other Party's Confidential Information to third parties even after the termination of this Agreement, provided that the recipient Party's obligation shall not apply to information that: (i) is already in the recipient Party's possession at the time of disclosure thereof; (ii) is or later becomes part of the public domain through no fault of the recipient Party; (iii) is received from a third party having no obligations of confidentiality to The disclosing Party; (iv) is independently developed by the recipient Party; or (v) is required by law or regulation to be disclosed. Provided, in the event that information is required to be disclosed pursuant to this subsection and to the extent authorized by the law, the Party required to make disclosure shall notify the other to allow that Party to assert whatever exclusions or exemptions may be available to it under such law or regulation.

All Confidential Information disclosed to any Party by the other, are and shall remain the sole and exclusive property and proprietary information of such Party, and are disclosed in confidence by such Party in reliance on Party's agreement to maintain them in confidence and not to use or disclose them to any other person except in furtherance of objectives of this Agreement and to such of its employees/contractors on a need-to-know basis. Parties specifically agree not to disclose or use in any manner, directly or indirectly, any such Confidential Information either during the term of this Agreement or at any time thereafter except as required in the course of providing services pursuant to this Agreement. Furthermore, Parties agree to protect the Confidential Information by using the same degree of care and responsibility it uses to protect its own confidential information of like importance.

In the event of any actual or suspected misuse, disclosure or loss of, or inability to account for, any Confidential Information of the disclosing Party, the receiving Party promptly shall (i) Notify the disclosing Party upon becoming aware thereof; (ii) Promptly furnish to the other Party full details of the unauthorized possession, use, or knowledge, or attempt thereof, and use reasonable efforts to assist the other Party in investigating or preventing the reoccurrence of any unauthorized possession, use, or knowledge, or attempt thereof, of Confidential Information; (iii)

Take such actions as may be necessary or reasonably requested by the disclosing Party to minimize the violation; and (iv) Co-operate in all reasonable respects with the disclosing Party to minimize the violation and any damage resulting there from.

24. Neither Party may assign, in whole or in part, the benefits or obligations of this Agreement to any other person without the prior written consent of the other Party, such consent not to be unreasonably withheld.

25. This Agreement has been signed in duplicate, each of which shall be deemed to be an original.

IN WITNESS WHEREOF the parties have caused this Agreement to be executed by the hands of duly authorized representatives on the day, month and year first before written.

For
Firm M/s

For
Jammu & Kashmir Bank

Witness 1

Witness 1

Witness 2

Witness 2

