



**Online Request of Tender (e-NIT)
For
Supply, Installation, Testing and commissioning of EPABX
system at Currency Chest Cum Office Complex at Rail Head
Complex, Jammu.**

**E-RFP Ref. No. JKB/E&ED/EPABX/2026-1631
Dated: 13-01-2026**

Issued by:

**J&K Bank Ltd.
Estates & Engineering Department,
Corporate Headquarters, M.A. Road Srinagar, 190 001, J&K
Email: engineering.chq@jkbmail.com**

Supply, Installation, Testing and commissioning of EPABX system at Currency Chest Cum Office Complex at Rail Head Complex, Jammu.

For and on behalf of Jammu & Kashmir Bank Ltd, sealed bids in electronic format bid system are invited for Supply, Installation, Testing and commissioning of EPABX system at Currency Chest cum Office Complex at Rail Head Complex, Jammu, from the contractors of repute, meeting the prequalification criteria.

The details of the RFP along with documents, price bid, prequalification documents, agreement etc can be downloaded from the e-portal link <https://jkbank.abcprocure.com> and <https://jkbank.in/>. The details of work are as under:-

Name of the work	Tender Processing fees	Estimated Cost	Earnest Money Deposit (EMD) Amount	Last Date of submission
Supply Installation Testing & Commissioning of EPABX System at J&K Bank's Currency Chest Cum Office Complex at Rail Head Complex, Jammu,	Rs.500/-(Five Hundred Only) to be deposited to the Prescribed A/C through NEFT / Transfer only. UTR No. / Tran No. Tran dates be uploaded on the e-Tendering Portal as Proof	Rs. 14.80 Lacs (inc of GST)	Rs.0.30 Lacs to be deposited to the prescribed A/c through NEFT /Transfer only. UTR No. / Tran No. Tran dates be uploaded on the e-Tendering Portal as Proof	29/01/2026

Disclaimer

The information contained in this Tender document or any information provided subsequently to (s) whether verbally or in documentary form by or on behalf of the Bank is provided to the (s) on the terms and conditions set out in this Tender document and all other terms and conditions subject to which such information is provided. This tender is neither an agreement nor an offer and is only an invitation by Bank to the interested parties for submission of bids. The purpose of this tender is to provide the (s) with information to assist the formulation of their proposals. While effort has been made to include all information and requirements of the Bank with respect to the solution requested, this tender does not claim to include all the information each may require. Each should conduct its own investigation and analysis and should check the accuracy, reliability and completeness of the information in this tender and wherever necessary obtain independent advice. The Bank makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this e-NIT. The Bank may in its absolute discretion, but without being under any obligation to do so, update, amend, supplement or annul the information in this e-NIT.

**On Line Open Tender (e-Tender)
For**

Supply, Installation, Testing and commissioning of EPABX system at Currency Chest Cum Office Complex at Rail Head Complex, Jammu.

**EXECUTING AGENCY
ENGINEERING DEPARTMENT,
J&K BANK LTD.,
JAMMU, JAMMU & KASHMIR.**

C O N T E N T S

1. Chapter I	Notice Inviting Tender.
2. Chapter II	General Conditions of Contract.
3. Chapter III	SCOPE OF WORK/ CONDITIONS OF CONTRACT (CC)
4. Chapter IV	Technical Specifications
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6. Chapter V	
7. Chapter- VI	List of Approved Make of Material.
8. Chapter VII	Bill Of Quantities.

CHAPTER - I

NOTICE INVITING TENDER

Tenders in the prescribed form is hereby invited by Deputy General Manager, BSD, CHQ on behalf of J&K Bank Ltd. for Supply, Installation, Testing & Commissioning of EPABX System at J & K Banks Currency Chest Cum Office Complex at Jammu, J&K. from the contractors of repute, meeting the Pre Qualification Criteria. The bidder should be Principal manufacturer/OEM/ or authorized dealer only with valid registration.

1. Estimated Cost : Rs **14.80 Lacs (inc of GST)**
2. The tenders can be downloaded from <https://jkbank.abcprocure.com> and the website of the bank <https://jkbank.in/>. Detailed Tender document consisting of Terms & conditions, Technical specifications, the Schedule of Quantities of the various classes of work to be done, set of Conditions of Contract etc. will be available through a link from the Banks website <https://jkbank.in/>and <https://jkbank.abcprocure.com>.
3. The site for the work is available.
4. The EPABX shall be delivered and installed within 30 days from the date of the issuance of order. The work order shall be issued only after submission of the form of agreement and all other relevant documents by the contractor The completion of the job is the essence of the contract and therefore the agency will keep the time scale in mind while offering for the job. The Liquidated damages on account of Delay in completion of Job shall be applied accordingly to the full allotted cost/contract amount.
5. The contractors should sign the tender in places indicated and the total amount tendered should also be written in the prescribed form.
6. The tenders shall be opened by committee nominated by J&K Bank Ltd.
7. The Contractor whose tender is accepted shall execute an Agreement on Rs. 100/- stamp paper reiterating the acceptance of his Execution of work on these item rates and conditions as set forth in the contract documents.
8. Taxes which are admissible for deduction shall be deducted at source at the rates admissible at the time of payment of the bills of the contractors like TDS, Labour Cess or any other tax as applicable.
9. The Contractor, whose tender is accepted, will be required to Furnish by way of security deposit for the due fulfilment of his contract, an amount equal to 5% of the cost of work as Initial security deposit. Earnest Money deposited at the time of submission of tender, will be treated as a part of the Initial Security Deposit.
10. The right of acceptance of a tender will rest with the Deputy General Manager, J&K Bank Ltd., CHQ, Srinagar who does not bind himself to accept the lowest tender and reserves with himself the authority to reject any or all the tenders received, without assigning any reason. Any tenders in whom any of the prescribed conditions are not fulfilled or are incomplete in any respect, are liable to be rejected.
11. Canvassing in connection with tender is strictly prohibited and the tender submitted by a contractor, who resorts to canvassing, is liable to be rejected.

12. On acceptance of the tender, the name of the accredited representative (s) of the contractor who would be responsible for taking instructions from the Engineer shall be communicated to the Engineer Incharge, J&K Bank Ltd., Jammu.
13. The Employer reserves to himself the right of accepting the whole or any part of the tender and the tenderer shall be bound to perform the same at the rate quoted.
14. Sales Tax or any other tax as applicable on material or on contract in respect of this contact shall be payable by the contractor and the employer will not entertain any claim whatsoever in this respect.
15. The tender for the work shall not be witnessed by a contractor or contractors who himself/themselves has/have tendered/ or who has/ have tendered for same work, failure to observe this condition would render the contractors tender as rejected.
16. The tenderer shall inspect the site before submitting the tender.
17. Any delay in uploading shall be on the part of the contractor & Bank shall not accept the tender after due date.
18. The intending tenderer should not in any way quote more than one rate per item of work. In case the tenderer splits the quantity of any item of work and quotes more than one rate for the same, his tenders will not be entertained. The contractors shall quote in figures as well as in words, the rates, & the amount tendered by them. The amount for each item should be worked out and the requisite totals be given.
19. Bidders are advised to study the Bidding Document carefully. Submission of E-Bid against this Tender shall be deemed to have been done after careful study and examination of the procedures, terms and conditions of the Standard Bidding Document with full understanding of its implications.
20. The Bank will be within its rights to ask the bidders to furnish any document at any point of time during technical evaluation and failure on the part of to do so may lead to rejection of his bid.

Item Rate Tender for SITC of EPABX System

I/We hereby submit my tender for the SITC of EPABX System at J & K Banks Currency Chest cum Office Complex at Jammu , J&K. the work specified in the underwritten memorandum within the time specified in such memorandum at the rates specified in the attached schedule of quantities & in accordance, in all respects, with the specifications, design & instructions in writing referred in the condition of contract & with such materials as are provided for, & in all other respect, in accordance with such conditions so far as possible and applicable.

Should this tender be accepted in whole or in part, I/We hereby agree:

- i) To abide by all terms and provisions of the said conditions annexed here to and all the terms and provisions contained in the Notice Inviting Tenders, so far as applicable and/or in default thereof to forfeit & pay to the Employer, by their successors the sum of money mentioned in the said conditions.
- ii) To execute all the works referred to in the tender documents upon the terms & conditions contained or referred to therein & to carry out such deviations as may be ordered up to a maximum of 50% (Fifty percent) of the tendered value at the rates quoted in the tender documents.
- iii) A sum of Rs. 0.30 Lacs is hereby transferred in specified account as Earnest Money. If I / We fail to commence the work specified in the above memorandum. I/We agree that the said Employer or their successors in office shall without prejudice to any at his right or remedy be at liberty to forfeit the said Earnest Money absolutely. Otherwise the said Earnest Money shall be retained by the Employer towards Security Deposit mentioned against the respective clause of the above mentioned Memorandum.

Date the-Day of.....-2026

Signature of Contractor before Submission of Tender

Witness

1. _____
2. _____

Tender Details

e-NIT Reference Number	JKB/E&ED/EPABX/2026-1631 Dated: 13-01-2026
Issuing Department Name	Estates & Engineering Department, CHQ
Scope of Work	Exec SITC of EPABX System for J&K Bank's Office Cum Currency Chest Building at Rail Head Complex, Jammu, from the contractors of repute.
e-Tender Details	Execu SITC of EPABX System for J&K Bank's Office Cum Currency Chest Building at Rail Head Complex, Jammu, from the contractors of repute.
BIDs Submission Mode	On-Line through Bank's e-Tendering Service Provider's Portal https://jkbank.abcprocure.com
Tender Type	open
Type of Contract	Works
Base Currency	INR (₹)
Joint Venture , subletting or consortium	Joint Venture, Consortium, Subletting of contract is not allowed.
Contact details of concerned Department/Evaluation Committee (Name, Designation, Mobile No., Email address for sending any kind of correspondence regarding this NIT)	1. Mr. Basharat Ahmad Wani (I/C Estates & Engg.CHQ) Cell No : 7006231581 E-mail: basharat.wani@jkmail.com 2. Mr. Sumit Jain (I/C Engineering Dept., ZOJ) Cell no. 7298009736 E-Mail: Sumit.Jain@jkmail.com 3. Mr. Nisar Ul Nabi (Draftsman) Cell No 9419027096 Email: nisar.nabi@jkmail.com 4. Mr. Amritpal Singh (I/C Electrical) Cell No. 9906070929 Email: amritpal.singh@jkmail.com Dept. e-mail id: engg.couple@jkmail.com
Bid Document Availability including changes/amendments, if any to be issued	Document can be downloaded from Bank's e-Tendering Service Provider's Portal https://jkbank.abcprocure.com w.e.f. January 15, 2026 16.00 Hrs. to January 29, 2026 17.00 Hrs.
Last date for Pre-Bids Queries & Submission Mode	All clarifications / queries shall be raised only through e-tendering portal https://jkbank.abcprocure.com by or before January 20, 2026

Pre-bid Queries Response date	Department will make reasonable efforts to attend to queries / observations raised by prospective (s); if any. In case any corrigendum in the bid document becomes a necessity, the same would be notified or any other communication regarding points / queries requiring clarifications shall be given online through prescribed prescribed e-Tendering Portal on January 23, 2026			
Last date and time for Bid submission	January 29, 2026 17.00 Hrs.			
Date and Time for Eligibility/ Technical Bid Opening	To be notified separately			
Submission of online Technical Bid	As prescribed in Bank's online e-Tender Portal https://jkbank.abcprocure.com			
Tender Processing Fee (Non-Refundable)	Rs.500/- (Rupees Five Hundred Only) to be credited through NEFT/Transfer only vide below details: Account Name: Tender Fee/ Cost Account 16-digit Account No : 9931530300000001 IFSC Code: JAKA0HRDCHQ (0 denotes zero) Bank: The J&K Bank Ltd Branch: Corporate Headquarters MA Road Srinagar J&K - 190001 UTR Number may be uploaded on E-tendering portal (Tender fee & EMD is exempted for all Start-ups as recognized by DPIIT/DIPP and Micro and Small Enterprises (MSEs).)			
Earnest Money Deposit (EMD) [Refundable]	Rs. 0.30 lacs to be credited through NEFT/Bank Transfer vide below details: Account Name: Earnest Money deposit(EMD) 16-digit Account No : 9931070690000001 IFSC Code: JAKA0HRDCHQ (0 denotes zero) Bank: The J&K Bank Ltd Branch : Corporate Headquarters MA Road Srinagar J&K - 190001 UTR Number may be uploaded on E-tendering portal			
Performance Guarantee /Security deposit	<p>Performance Security and Additional Performance Security in respect of Abnormal bids.</p> <p>Successful bidder will have to furnish Performance Security /Guarantee in favor of Deputy General Manager, BSD J&K Bank equivalent @ 5% of the quoted cost (including EMD already submitted) of the successful bidder in shape of CDR/FDR/DD/Bank Guarantee from any scheduled commercial Bank within 15 days of the receipt of the LOI from the Bank Bank may ask for, in addition to above, additional security deposit if bid of the successful bidder is found unbalanced as per below:</p> <table border="1"> <thead> <tr> <th>S. No.</th> <th>Percentage of</th> <th>Additional</th> </tr> </thead> </table>	S. No.	Percentage of	Additional
S. No.	Percentage of	Additional		

		unbalanced bid viz a ziz advertised cost	Performance to be deposited of quoted cost						
	1.	Upto and including 15 % below	Nil						
	2.	>15 % upto and including 20 % below	5 %						
	3.	>20 % upto and including 25 % below	10%						
	4.	>25 % upto and including 30 % below	15%						
	5.	>30 % below	20%						
	<p>Performance Security of the successful bidder shall be released after 60 days of the successful completion post defect liability period and only after deducting outstanding amount, if any, from the Contractor on account of any reason.</p> <p>Additional Performance Security, if any, of the successful bidder shall be released by the Bank only after successful completion of the work to the satisfaction of the Corporation and only after deducting outstanding amount , if any, from the Contractor on account of any reason.</p> <p><i>Security Deposit to be submitted by the successful bidder only</i></p>								
Eligibility & Technical Criteria	As per the Tender Document.								
CORRIGENDUM	<p>All the Corrigendum will be uploaded on online tender portal https://jkbank.abcprocure.com only</p>								
Bid Validity Period	<p>The Bid would remain valid for a period of 180 days from the date of opening of Price Bids. In exceptional circumstances, the Bank may request the bidder(s) to extend the period of bid validity for a specified additional period. The request of the Bank and the bidders' response shall be made in writing or by e-mail. A bidder agreeing to the request of the Bank for extension of period of Bid validity will not be permitted to modify his Bid but will be required to extend the validity of his Bid for a period of the extension as sought by the Bank</p>								
For e-Tender related Queries	<p>Service Provider: M/s. E-procurement Technologies Limited (Auction Tiger) , B-705, Wall Street- II, Opp. Orient Club, Ellis Bridge, Near Gujarat College, Ahmedabad- 380006, Gujarat</p> <p>Help Desk:</p> <table border="1"> <thead> <tr> <th>Sr. No</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Sandhya Vekariya - 6352631968</td> </tr> <tr> <td>2</td> <td>Suraj Gupta - 6352632310</td> </tr> </tbody> </table>			Sr. No	Name	1	Sandhya Vekariya - 6352631968	2	Suraj Gupta - 6352632310
Sr. No	Name								
1	Sandhya Vekariya - 6352631968								
2	Suraj Gupta - 6352632310								

	3	Ijlalaehmad Pathan - 6352631902
	4	Imran Sodagar - 9328931942

CHAPTER - II

GENERAL CONDITIONS & INSTRUCTIONS TO BIDDERS

1. General conditions & instructions to bidders

- i. The bid document is available online and can be downloaded from the e-portal <https://jkbank.abcprocure.com> The bidder would be required to register in the web-site which is free of cost. For submission of bids, bidders have to get Digital Signature Certificate (DSC)" as per Information Technology Act-2000 from one of the authorized Certifying Authorities (CA). The bids proposed without digital signature will not be accepted. No proposal will be accepted in physical form.
- ii. Bids will be opened online as per time schedule mentioned in table above.
- iii. Before submission of online bids, Bidders must ensure that scanned copy of all the necessary documents have been attached with bid. **The Bidders shall upload good quality scanned copies which are clearly legible failing which the bid is liable to be rejected at the discretion of the Employer keeping in view the interest of the Bank.**
- iv. The Bank will not be responsible for delay in online submission due to any reasons.
- v. All the required information for bid must be filled and submitted online.

2. BID DOCUMENT

i. Cost of Bidding Document:-

➤ The Bidders shall bear all costs associated with the preparation and submission of its e-Bid and J&K Bank herein after referred to as "the Employer", will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the E-Bid process.

The Bidders shall have to pay the E-Bid document fee of ₹ 500.00 (Rupees Five Hundred Only) by depositing in account no. **9931530300000001** IFSC code JAKA0HRDCHQ (0 denotes zero) in name of **Tender Fee/ Cost Account**, Jammu & Kashmir Bank maintained with B/U Corporate Headquarters , MA Road Srinagar J&K-190001 . UTR No. may be uploaded on e-Tendering portal. This e-tender document fee will be non-refundable.

ii. Amendment of E-Bid Document

➤ At any time prior to the deadline for submission of E-Bid, the Bank may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidders, modify the E-Bid document by amendments / corrigendum's. Such amendments shall be uploaded on the website <https://jkbank.abcprocure.com> through corrigendum and shall form an integral part of E-Bid document. The relevant clauses of the e- Bid document shall be treated as amended accordingly.

➤ It shall be the sole responsibility of the prospective Bidders to check the website <https://jkbank.abcprocure.com> from time to time for any amendment in the e-tender document. In case of failure to get the amendments, if any, the Employer shall not be responsible for it.

- In order to allow prospective E-Bidders a reasonable time to take the amendment into account in preparing their E-Bids, the Bank, at his discretion, may extend the deadline for the submission of E-Bids. Such extensions shall be uploaded on the e-tendering portal.

iii. PREPARATION OF E-Bid

➤ Language of E-Bid

The E-Bid prepared by the Bidders, as well as all correspondence and documents relating to the E-Bid exchanged by the Bidders and the Employer shall be written in English language. Only English numerals shall be used in the E-Bid.

➤ Documents Constituting the E-Bid

The E-Bid prepared by the Bidders shall comprise the following components:

1) Technical E-Bid-

- **Documents:** The Bidders has to submit all the documents and to fulfill all the requirements as defined in tender document in pdf format.

Fee Details - includes scanned copies as proof of e-tender document fee and E-Bid Earnest Money Deposit (EMD) amounting to ₹ 0.30 Lacs (Rupees thirty Thousand Only) to be credited through NEFT/ E-Transfer only vide below details:

Account Name: **Earnest Money deposit (EMD)**

16-digit Account No: **9931070690000001**

IFSC Code: **JAKA0HRDCHQ** (0 denotes zero)

Bank: **The J&K Bank**

Branch: **Corporate Headquarters MA Road Srinagar J&K - 190001**

- **Schedules-** All relevant Schedules has to be furnished along with E-Bid in PDF format.

- **GTP/ Technical specifications-** The Bidders has to submit duly signed Technical specifications document of the Tender Document in pdf format.

Tender Document- The complete Tender document should be digitally signed by the Bidders giving his acceptance to the terms and conditions as specified in the Tender Document in PDF format.

Any deviation in technical particulars should be clearly mentioned in the relevant Schedule.

The E-Bids of the Bidders not submitting certified copies of documents in scanned form mentioned above shall be liable to be rejected at the discretion of the Bank keeping in view the interest of the J&K Bank.

2) Financial E-Bid -

- **Price Schedule / BOQ:** The Bidders has to submit BOQ sheet in the same excel sheet and to fulfill all the requirements as defined **in Annexure-E of financial** e- bid.

- **E-Bid Price:** In the BOQ, bidders shall quote the rates inclusive of all taxes and duties, freight, insurance, etc. excluding GST (shall be quoted separately). However the breakup of taxes included in the price offer shall be indicated separately in prescribed format as per relevant Schedule annexed herewith.

- Prices quoted by the bidders shall be **FIRM**.

3) Commercial E-Bid

- **Commercial Documents:** Commercial E-Bid for this e-NIT shall contain the following documents digital signature by the Bidders in addition to the documents mentioned in (Pre-Qualification of Tenders) the scanned form and PDF format only:

- a. Annual Turnover of the Bidders for the last three years must be submitted in the shape of audited balanced sheet/P&L Statements by CA.
- b. PAN Card.
- c. Tax clearance certificate of the last quarter.
- d. Copies of original documents defining the constitution or legal status, place of registration and principal place of business.
- e. Evidence of access lines of credit (if any), and availability of other financial resources.
- f. Information regarding any current litigation in which the Bidder is involved, the parties' concerned and disputed amount.
- g. Details of field service organization to provide the necessary field erection and management services required to successfully erect, test and commission the equipment as required under the scope of work.
- h. Technical Deviation Certificate /Commercial Deviation Certificate as per relevant Schedule annexed herewith
- i. Affidavit as per relevant Schedule annexed herewith
- j. Partnership deed (if any).
- k. Certificate of incorporation **in case of company** along with copies of Articles of Association (AOA) and Memorandum of Association (MOA).

The E-Bids of the Bidders not submitting certified copies of documents in scanned form mentioned above shall be liable to be rejected at the discretion of the Employer keeping in view the interest of the department.

3. Earnest Money Deposit (EMD)

- Tender Document shall be accompanied with earnest money to the tune of ₹30,000/- (Rupees Thirty Thousand Only) to be credited through NEFT/Transfer only in account no mentioned above.
- No Bidder, unless or otherwise specified in the terms and conditions shall be exempted from depositing earnest money. Tenders not accompanied with the requisite amount of earnest money shall be rejected.
- Earnest money of the Bidders shall be forfeited if they withdraw their tender or hike the prices of their offer within the validity period or withdraw their Price Bid after opening of Techno-Commercial bid. The earnest money shall also be forfeited in case of Bidders that do not comply with the award/contract placed on them or violate any terms and conditions contained herein. The contract shall be deemed to have been entered into from the date of issue of letter of intent.
- No claim shall be laid against the Bank either in respect of interest or depreciation in value for the amount of earnest money. In case of bank deposits the Bank shall not be responsible for any loss on account of failure of the bank.
- Earnest money deposit shall be released In favour of unsuccessful Bidders immediately after award of contract.
- Earnest money deposit shall be released in favour of successful Bidders immediately after their furnishing of required amount of security deposit. Such security deposit shall be furnished by the Bidders within ten (10) days from the date of issue of award/contract.

Failure to do so within the stipulated period will make the contract liable for cancellation together with forfeiture of E.M.D at the discretion of DGM BSD, J&K Bank.

4. Format and Signing of E-Bid

- a. The Bidders shall prepare one electronic copy each of the Technical E-Bid and Financial E-Bid separately.
- b. The E-Bid document shall be digitally signed, at the time of uploading, by the Bidders or a person or persons duly authorized by the Bidders. The authorization shall be indicated by a scanned copy of written power-of-attorney accompanying the E-Bid. All the pages/documents of the E-Bid that are to be uploaded shall be digitally signed by the same person authorized to sign the E-Bid.

5. Submission of E-Bid

The Bid Submission module of website <https://jkbank.abcprocure.com> enables the Bidders to submit the E-Bid online in response to this e-tender published by the Employer. Bid Submission can be done only from the Bid Submission start date and time till the Bid Submission end date and time given in the e-tender. Bidders should start the Bid Submission process well in advance so that they can submit their E-Bid in time. The Bidders should submit their E-Bid considering the server time displayed in the website. This server time is the time by which the E-Bid submission activity will be allowed till the permissible time on the last/end date of submission indicated in the e-tender schedule. Once the E-Bid submission date and time is over, the Bidders cannot submit their E-Bid. For delay in submission of E-Bid due to any reasons, the Bidders shall only be held responsible. The Bidders have to follow the following instructions for submission of their E-Bid:

After login to their account, the bidder has to fill up the E-Bid document fee detail and the EMD details. Next the Bidders should upload the scanned copies of documents like Registration Certificates, Tax Clearance Certificates, PAN etc. The components of e-tender fee and EMD should be same as filled by the Bidders previously and any deviation from those result in right rejection of the tender. During the above process, the E-Bid documents are digitally signed using the DSC of the Bidders

The Tender must be complete in all respects. All the terms and conditions of tender document including technical specifications should be carefully studied for the sake of submitting complete and comprehensive price bid. Failure to comply with any of the Tender Document conditions may lead to rejection even if otherwise it is competitive offer.

6. E-BID OPENING AND EVALUATION

i. Opening of Technical E-Bid by the Bank

- The Bank will open all technical E-Bids online.
- The Bidder's names and any other details as the Bank at its discretion may consider appropriate, will be uploaded on the <https://jkbank.abcprocure.com> portal as Bid-Opening Summary. The name of such Bidders not meeting the Commercial and Technical

Specifications and qualification requirement shall be notified subsequently.

ii. Opening of Financial E-Bid

- After evaluation of Commercial and Technical E-Bid, the Bank shall notify electronically to those Bidders whose Commercial & Technical E-Bids were considered non-responsive to the Conditions of the Contract and not meeting the technical specifications and Qualification Requirements indicating that their financial E-Bids will not be opened. The Employer will simultaneously electronically notify the Bidders, whose technical E-Bids were considered acceptable to the Employer. The notification will be auto-generated by the <https://jkbank.abcprocure.com> portal and the Bidders will receive the communication on their email id's/mobile no's registered with <https://jkbank.abcprocure.com> portal.

- The financial E-Bids of technically qualified Bidders shall be opened online in presence of Bidders who choose to remain present online at the time specified for opening of financial bids which will be communicated to the Commercial & Technically Qualified Bidders subsequently after completion of technical bids evaluation through auto-notification generated by <https://jkbank.abcprocure.com> portal on their registered emails. The name of Bidders and any other details as the Bank at its discretion may consider appropriate, will be uploaded as Financial bid opening summary.

iii. Clarification of E-Bid

During evaluation of E-Bid, the Bank may, at its discretion, ask the bidders for a clarification of his/her E-Bid. The request for clarification and the response shall be in writing/email. The Bidders shall explicitly specify the phone no and email of the person which shall be contacted in case of any clarification regarding the E-Bid.

iv. Evaluation of Technical E-Bid and Evaluation Criteria

- The Employer will examine the E-Bid to determine whether they are complete, whether they meet all the conditions of the Contract, whether required e-tender fee, E-Bid EMD and other required documents have been furnished, whether the documents have been properly digitally signed, and whether the E-Bids are generally in order. Any E-Bid or e- Bids not fulfilling these requirements shall be rejected.

The Bidders shall submit the scanned copies of documents as prescribed in good quality which shall be clearly legible.

- Bidders must quote for all the particulars of the item in the Technical Bid and in the price schedule/BOQ of financial bid. The bids of Bidders who will not quote for all the particulars for the item in technical and financial bids shall be rejected. The E-Bids found to be not responsive to and not fulfilling all the conditions of the contract and not meeting Technical Specifications and Qualification Requirements to the satisfaction of Employer shall be rejected and may not subsequently be made responsive by the Bidders by correction of the non-conformity. The E-Bids of the Bidders mentioning any of their conditions which are not mentioned in the tender document and are not in conformity with the Conditions of the contract/Technical Specifications shall be liable to be rejected at the discretion of the Bank keeping in view the interest of the Bank.

- It shall be the discretion of the Bank to decide as to whether an E-Bid fulfils the evaluation criterion mentioned in this e-tender or not.

- The Bidders are advised not to mix financial bid documents with the PDF documents submitted for commercial and technical bid. The E-Bids of the Bidders having financial bid document in the technical bid will rightly be rejected.

V. Financial Evaluation and Comparison of E-Bid

- The Employer will evaluate and compare the financial rates of individual items quoted in the price schedule/BOQ of E-Bids of those Bidders whose commercial and technical E-Bids are found responsive as per the conditions of the e-tender.
- No additional payments shall be made for completion of any contractual obligation beyond the quoted prices. If the contractor does not accept the correction of errors if any, its E-Bid shall be rejected and its E-Bid Earnest Money Deposit may be forfeited.
- No weightage/preference shall be given to the bidders quoting any higher technical specifications against the technical specifications of the items asked in the E-Bid.
- The Bank's evaluation of a financial bid shall be based on total lowest rate quoted by the bid including all the taxes and duties.
- The Financial comparative shall be prepared after downloading of all the individual Price bids/BOQ. In case of discrepancy due to technical reasons between electronically generated financial comparative from <https://jkbank.abcprocure.com> portal and the manually prepared financial comparative, the manually prepared financial comparative from the individually downloaded BOQ's of Technically qualified Bidder's shall prevail.

5. Electronic Reverse Auction

The said work shall be put to electronic reverse auction before opening of the financial bids. Electronic Reverse Auction is a type of auction where the starting price, bid decrement, duration of auction, maximum number of automatic extensions are announced before start of online reverse auction. The shortlisted bidders shall after the start of RA start bidding online in an iterative process wherein the lowest bidder at any given moment can be displaced by an even lower bid of a competing bidder, within the duration of the RA. If a new lower bid is received within last few minutes (say two minutes) of closing time, the closing time may get automatically extended by few minutes (at least five minutes) for others to respond. Maximum number of such extensions may be stipulated (at least five). The most favorable bid at the end of stipulated/extended time will be declared as successful. The Reverse Auction shall be scheduled for a fixed time period. Auctions may be arranged in any combination of time periods for e.g. (a) 1-1/2 hour viz. 1 hour with 6 extensions of 5 minutes each or (b) 1 hour viz. 1/2 hours with 6 extensions of 5 minutes each or (c) Unlimited extensions viz. 1/2 hour with unlimited extensions of 5 minutes each.

All the price bids (Indicative bids) submitted by the vendors shall be kept sealed to the event of e-reverse auction. At the end of reverse auction process the lowest Bidder (L1) will be selected on the basis of Total Price, including taxes.

In case the Prices arrived after Reverse Auction are more than the Indicative prices of any of the vendors , The Lowest Indicative prices of the vendor shall be considered and that vendor shall be declared the Lowest Bidder.

Bidding Example:

The final rates of the items shall be calculated in ratio of total amount quoted by the lowest bidder through reverse auction process and the amount quoted in indicative price bid, wherever specified in tender.

Example:

Indicative Price Bid submitted by vendor:

Item	Rate ®	Qty	Amount
A	100	2	200
B	200	3	600
C	300	4	1200
Total amount in Indicative price Bid			2000/-

The total amount mentioned in indicative price bid is ₹ 2,000.00, but the final L-1 amount quoted by the vendor through E-reverse auction is ₹ 1,600.00, then the K factor for L-1 vendor will be calculated as under

Ratio K= (Total amount quoted by the lowest bidder through reverse auction process) / (The amount quoted in indicative price bid) $K=1600 / 2000 = 0.8$.

The item wise final price to be confirmed by the vendor shall be as under:

Item	Final Rate= K*R	Qty	Amount
A	100*0.8	2	160
B	200*0.8	3	480
C	300*0.8	4	960
Total amount worked out after e- reverse auction			1600/-

6. AWARD OF CONTRACT:-

- The Bank shall not be bound to accept the lowest quoted price tender or any tender and reserves to itself the right of accepting the whole or a portion of any of the tender as it may deem fit, without assigning any reason thereof.
- The Bank reserves the right for placing the contract in part or full or split it among two or more technically qualifying Bidders but strictly on the rates of 1st lowest bidder.
- Any approach/canvassing etc. official or otherwise by the Bidders or his/their representative/agent to influence the consideration of their tender shall render the tender liable to summary rejection.
- In the case of there being a number of bidders quoting same rates thereby forming a cartel to jack up the prices, the Tender of such bidders shall be summarily rejected.
- In order to avoid delay caused by postal correspondence after submission of Tender Document and to expedite the process of technical/commercial clarifications, the Bank may require the bidders to depute his/their authorized representative along with necessary documents to the **Office of the Incharge General & Estates Department Zonal Office Jammu, RHC Jammu** for sorting out the connected matters thus enabling speedy issue of formal award of contract. The representative thus deputed shall have to be competent enough to hold technical and commercial negotiations and convey the decision/acceptance on behalf of the bidders.

ELIGIBILITY CRITERIA/PRE-QUALIFICATION OF TENDER

MANDATORY PRE-QUALIFICATION CRITERIA WHICH WILL ENABLE SHORTLISTING OF IN THE COMPETITION SHALL INCLUDE THE FOLLOWING:

S. No.	Particulars	Eligibility Criteria
1.	Tender Processing Fee (Non- Refundable)	<p>Rs.500/- (Rupees Five Hundred Only) to be credited through NEFT/Transfer only vide below details:</p> <p>Account Name: Tender Fee/ Cost Account 16-digit Account No : 9931530300000001 IFSC Code: JAKA0HRDCHQ (0 denotes zero) Bank: The J&K Bank Ltd Branch: Corporate Headquarters MA Road Srinagar J&K - 190001</p> <p>UTR Number may be uploaded on E-tendering portal (Tender fee & EMD is exempted for all Start-ups as recognized by DPIIT/DIPP and Micro and Small Enterprises (MSEs).</p>
2.	Earnest Money Deposit (EMD) [Refundable]	<p>Rs. 0.30 lacs to be credited through NEFT/Bank Transfer vide below details:</p> <p>Account Name: Earnest Money deposit(EMD) 16-digit Account No : 9931070690000001 IFSC Code: JAKA0HRDCHQ(0 denotes zero) Bank: The J&K Bank Ltd Branch : Corporate Headquarters MA Road Srinagar J&K - 190001</p> <p>UTR Number may be uploaded on E-tendering portal</p>
3.	Name of the Firm or Company	<p>1) Copies of original documents defining the constitution or legal status, Partnership deed (if any place of registration and principal place of business (If any)</p> <p>2) Certificate of incorporation in case of company along with copies of Articles of Association (AOA) and Memorandum of Association (MOA)</p>
4.	Permanent Account No.	Permanent Account Number of the Firm
5.	Goods and Services Tax and ITCC	<p>(i) firm should be registered with GST authorities.</p> <p>(ii) Should have filed at least one GST return in last 3 months (excluding the months in which this tender has been published).</p> <p>(iii) Tax clearance certificate of the last quarter</p>

6.	Registration of Contractor	Contractor of repute who meet the pre-qualification criteria.
7.	Work experience certificate : Completed works	<p>The bidders should have successfully completed or substantially completed work(s) of similar nature* in any Govt./semi-govt/PSUs/ Top Private Companies of repute as per following detail during last 7 years from the date of issuing of tender as per following:-</p> <p>(i) Three similar completed works* valuing not less than 40 % of the estimated cost for each work. OR (ii) Two similar completed works* valuing not less than 50 % of the estimated cost for each work. OR (iii) One similar completed work * valuing not less than 80 % of the estimated cost.</p> <p>* <u>Similar nature of works will mean: Supply Installation Testing & Commissioning of EPABX System excluding AMC works.</u></p> <p>Notes :</p> <p>a) Substantial completion / substantially completed works are those works which are completed upto minimum 80% (value wise) of the allotted value of that work.</p> <p>b) The Firm has to furnish allotment letter for the above mentioned work.Completion and performance certificates</p> <p>c) TDS certificate relevant to the work.</p>
8	Works in progress	should furnish details of works in progress of any nature which the has to complete in next 2 years from the last date of submission of this bid in respect of work orders received from any State Govt. or Central Govt./UT or Public Sector Undertaking or Corporation of Central or State Govts. or Union Territory or private companies of repute.
9	Financial Turnover	Bidder Should have achieved average Annual financial turnover of Rs. 4.45 Lacs i.e. 30% of the value of tender amount in the last 3 Financial years (FY 2022-23 to FY 2024-25).
10	Undertaking regarding acceptance of all terms and conditions of the tender and full particulars of the bidder	Bidder has to furnish an undertaking regarding acceptance of all terms and conditions of the tender and also has to provide full particulars of the bidder.

11	Undertaking regarding Correctness of the documents etc.	Bidder shall submit an Undertaking on affidavit duly attested by Notary mentioning therein that the Firm has not been blacklisted in past by any department of Central Govt. or any of the State Govts. / any Govt. of UT/any PSU of Central Govt. or any of the State Govts. in the last five years and all documents uploaded / submitted in this tender by the are correct and genuine etc.
12	Bank's Solvency Certificate.	Bank's Solvency Certificate of not less than Rs.4.45 Lacs
13	TIN certificate, EPF no., ESI certification.	Attach certificates
14	(Performance certificate	Copies of work order and also satisfactory completion certificate (Performance certificate) issued by the client not below the rank of Executive Engineer/DDO duly self-attested shall be uploaded as Supporting documentary evidence
15	Available Bid capacity	<p>Available bid capacity = (A x M x N) - B, where</p> <ul style="list-style-type: none">a. A = Maximum value of engineering (Works as relevant to work being procured) works executed in any one year during the last five years (updated at the current price level), taking into account the completed as well as works in progress.b. M = Multiplier Factor (usually 1.5)c. N = Number of years prescribed for completion of the work in question.d. B = Value (updated at the current price level) of the existing commitments ande. ongoing works to be completed in the next 'N' years

Available Bid Capacity: Bid capacity of the bidders will also be assessed during technical evaluation of bids and whose bid capacity is more than the advertised cost will only be considered as technically qualified for opening of price bid.

Signature of the tenderer.

MEMORANDUM

a) Name of the Bank:	Deputy General Manager, BSD, J&K Bank Ltd. Srinagar.
b) Estimated Cost:	14.80 Lacs (inc of GST)
c) General Description: d)	SITC of EPABX System at J&K Bank's Office Cum Currency Chest Building at Rail Head Complex, Jammu
e) Tender Fees	Rs500/= Non refundable
f) Earnest Money:	A) Rs. 0.30 Lacs to be deposited to the prescribed A/c through NEFT /Transfer only. UTR No. / Tran No. with Tran dates be uploaded on the e-Tendering Portal as Proof
g) Initial Security Deposit/ Performance Guarantee:	5.0 % of the value of the contract in the shape of CDR/FDR/Bank Guarantee from a scheduled commercial Bank (including EMD amount) The performance Guarantee shall be valid for a period 60 days beyond DLP of 3 years to be submitted by the lowest bidder.
h) Total security deposit	i) Initial Security Deposit plus retention money (Total Maximum 10 % of the contract value)
j) Defects Liability period:	k) Three years from date of completion of project.
l) Time of Completion:	m) The time allowed for the overall completion of the work/project will be 30 days .
Total Security Deposit	<p>The total security deposit will be kept with the Bank. 50% of the total Security deposit money (including Initial security Deposit & retention money from running/ final bills) shall be released without interest to the contractor after the successful completion of the work and rest of the amount at the end of three year defect liability period, provided he has satisfactorily carried out all the works and attended to rectification of all defects in accordance with the conditions of the contract.</p> <p>OR</p> <p>Security deposit can also be released in lieu of submission of fresh BG for equivalent amount valid for a period of at least 60 days post DLP.</p>
Period of commencement of work	Date of issuance of work order.
Liquidation damages for Delay	0.5 % of gross Contract value per week or part thereof subject to a maximum of 10% of contract value.

IMPORTANT CHECK LIST

(To be filled in by the bidders and enclosed with Commercial E-Bid of the offer digital signed)

TECHNICAL Documents Check List		
S.No	Description	Bidders response
1	Cost of Bid Document (/Amount)	
2	EMD (Instrument type/No/Date/Validity/Amount)	
3	Validity of Offer	
5	Previous Executed Orders of work of similar nature along with satisfactory performance/completion certificates enclosed (Yes/No)	
6	Annual Turnover for last three financial years in the form of Balance Sheet/P&L Statement audited by CA enclosed (Yes/No)	
7	Copy of GST no, Pan Card, ESI and P.F, Service Tax Registration enclosed (Yes/No)	
8	Valid Tax Clearance certificate of last quarter enclosed (Yes/No)	
10	Affidavit for firm not blacklisted as per relevant format enclosed (Yes/No)	
12	Certificate of incorporation in case of company along with copies of Articles of Association (AOA) and Memorandum of Association (MOA). (Yes/No)	
13	Whether the material fully correspond to NIT specifications on self attested letter head (Yes/No)	
15	Duly signed Tender Document (Yes/No)	
17	Bank's Solvency certificate	

Signature:

Name:

Stamp

Annexure
Work Experience Certificate (Completed works/ substantially completed works*)

S.No	Name of the department	Name of work	Allotment No.& date	Allotted Value of contract (₹In lacs)	Value of Completed/ substantially completed works	Actual date of completion

Signature of the /Signature of the Authorized representative of the

Name of the / Name of the Authorized representative of the : _____

* Note: Substantial completion / substantially completed works are those works which are completed minimum upto 80% (value wise) of the allotted value of that work.

Annexure
Work Experience Certificate (Works in progress)

Name of work	Contract No. & date	Name & address of department	Value of contract (Rs. In lacs)	Value of work executed (Rs. In lacs)	Value of works remaining to be completed (Rs. In lacs)	Stipulated period of completion	Anticipated date of completion

Signature of the /Signature of the Authorized representative of the

Name of the / Name of the Authorized representative of the :_____

Annexure

To
DGM
Business Support Division
J and K bank

Reference: e-Tender No. dated

Sir,

I/We have carefully examined the tender document including all terms and conditions of the tender and have fully understood all the terms and conditions of the tender document. I/We hereby undertake to abide by all the terms and conditions of the tender during bid process and/or during execution of the work contract.

Signature of the /Signature of the Authorized representative of the

My/Our full particulars are as under:-

Full Name: _____

Address (Office): _____

Address (Residential): _____

Tele Nos. (O) _____ (Mobile No.) _____

E-mail: _____ Fax No.: _____

Signature of the / Signature of the authorized representative of the bidder.



Annexure-'F'
Affidavit
(Duly attested by a Notary)

E-NIT No.:

I/We solemnly affirm on oath;

- i) That the has not been convicted by any court of law in last 5 years (ending last day of the month previous to the one in which this tender has been published) and no Criminal Proceeding is pending with any authority as on date.
- ii) That this bid is an independent bid and is not part of any cartel in this bid process. In case any cartelization in this bid process involving the bidder is detected at any stage of the bid process/execution of contract work, the same is liable for cancellation at risk and cost of the and department shall not be liable to pay for any damage/loss suffered by the whatsoever.
- iii) That all information provided in the bid document and all documents attached with this bid are correct and genuine to the best of knowledge and belief of the bidder and no material information has been concealed which would render the ineligible in this bid process.
- iv) That if at any stage of the bid process and/or at any stage of execution of work contract, any information provided in the bid document or any document furnished by the along with the bid document is found to be incorrect/misleading and/or distorted, fake and fabricated, allotment of work contract would be liable for cancellation at any stage of the bid process or at any stage of execution of work contract and department would not be liable to pay for any damage/loss suffered by the whatsoever.
- v) That the bidder has not been black listed by any Government or Semi-Government department in last 5 years (ending last day of the month previous to the one in which this tender has been published).

Signature of the Bidder/Authorized representative of the bidder.

CHAPTER III

SCOPE OF WORK/ CONDITIONS OF CONTRACT (CC)

1. Name of the work:

Supply installation, testing and commissioning of EPABX with Technical specifications as laid down in the document.

2. Scope of work:

- i) The supplier shall accept full responsibility for the correctness and for the faultlessness of the equipment so that the purpose of installation is served with maximum operational dependability and efficiency.
- ii) Except as otherwise provided herein the supplier shall be responsible for supply of EPABX and thereafter carry out the necessary installation and successful commissioning.
- iii) Special tools and tackle required for the successful installation & commissioning of job and associated accessories shall be the responsibility and liability of the contractor.

3. Manner of manufacture

- i. The EPABX to be supplied and all works to be done under this order shall be manufactured and executed in a manner set out in relevant specifications and where not set out, to the satisfaction of the Bank.
- ii. The supplier warrants to the Bank that upon delivery, all materials, apparatus/equipment to be provided under this order shall be new from original manufacturer, free from any defects and all components thereof will fulfill the performance data characteristics and properties and serve the purpose with maximum operational dependability.

4. Period of Contract:

- i. The EPABX shall be delivered and installed within **30 days** from the date of the issuance of order. The completion of the job is the essence of the contract and therefore the agency will keep the time scale in mind while offering for the job.
- ii. In view of sensitivity of the time scale of the project, if at any stage The Jammu & Kashmir Bank feels, that the contracting agency, to whom the contract for the job has been awarded, may not be in a position to execute the job in full or part thereof, the department reserves the right to get the work(s) executed by L2, L3, L4 and L5 bidders at the L1 rates governed by the specifications, makes, terms and conditions as laid down in this document.

5. Consignee:

The consignee of EPABX to be supplied under this order shall be J&K Bank limited. The EPABX shall be dispatched through a registered transport company duly insured and shall be delivered and erected at site. No claims on account of transit damages or losses shall be entertained. The supplier shall make well the loss/damages/replacement quickly, if any caused during transit within a period of one week.

6. Safety/ Insurance:

- i. The supplier shall at all times conduct his operation in such a manner so as to avoid any risk of bodily harm to persons or damage to property. In addition the supplier shall comply with all applicable safety standards, codes and regulations.
- ii. It is the responsibility of the contractor to deliver the material in good condition at the destination site. For this purpose the contractor should insure the material against all risks during transit for full delivered value of the material up to destination site. The filing of claims, if any, and settlement thereof with insurance company/underwriters, shall be the responsibility of the contractor for which, no extra payment shall be made by The J&K Bank. However, necessary information required in connection with making and settling of such

claims, if any, shall be provided by the Bank. All damages and or shortages during transit shall be made good immediately on receipt of such information from the Bank. A certificate shall be submitted by the contractor with each bill to the effect that the material has been duly insured.

7. SPECIAL INSTRUCTIONS:-

- a) Tender not submitted on the lines indicated above are liable to be rejected without correspondence.
- b) No deviation from the Tender shall be accepted. Any deviations from the conditions in the tender specification must be clearly and separately indicated in the relevant Schedule. Further all the conditions in NIT are firm and cannot be expunged from the tendering process after the publication of the NIT.

8. Sufficiency of quoted price.

- i. The supplier shall be deemed to have satisfied himself as to the correctness and genuineness of the quoted price. The rates shall cover all his obligations under the order and all matters and things necessary for the proper execution of his supplier obligations.
- ii. No price variations shall be allowed for any rise or fall in cost of labour, materials or any other factors influencing the order price. However the major variations in any of the Govt. taxes will be paid as per actual.
- iii. Order price quoted shall be inclusive of installation, testing, commissioning and all taxes, duties, levies, inspection charges, and freight up to site, insurance and local taxes.

9. ADDITION OR REDUCTION OF QUANTITIES:-

The quantities may be increased or decreased at the time of placement of Contract/Work order. After placement of Contract/Work order the quantity may be increased by 25% during the currency of the contract.

10. PRICES/PRICE VARIATION:-

- a) The prices quoted by the bidder shall be Firm and final and shall remain constant throughout the period of the contract and shall not be subject to any upward modifications. The quoted rates shall inclusive of all taxes and duties, freight; insurance etc. excluding GST .
- b) No price variation will be allowed. The quoted rates shall be valid for a period of **30 days** from the date of opening of the price e-Bid. The order placing authority shall have discretion to allocate the full or part of the advertised quantity to the qualifying bidder without assigning any reason. The authority also reserves the right to cancel the tenders. The order placing authority reserves the right to vary the quantities of items or groups of items to be ordered as specified in the accompanying technical specifications/BOQ as may be necessary during the execution of work.
- c) If the management feels necessity of amending to the specifications and of installing of any equipment/ material which have not been quoted for by the contractor same shall have to be installed by the contractor which shall be paid at L.M.R basis plus 15% profit.

Rates for extra items shall be derived in order, as under:-

- i) Purchase Price (Supported by Purchase Bill)
- ii) Actual Purchase cost plus 15% towards overheads and contractors profit.
- iii) This will be subject to the approval of Incharge Estates & Engineering Department, J&K

Bank Zonal Office, Jammu.

11. License(IP)/Fee/Software Charges etc. for system upgradation:

Bidder shall bear the cost of all the License (IP)/Fee/Software Charges etc. for system upgradation without any claim from the Bank.

12. Compatibility with Existing Equipment:

The proposed EPABX system should be fully compatible with existing and future infrastructure.

13. TERMS OF PAYMENT AND SECURITY DEPOSIT

Payments shall be released as under

- a) 90 % after installation and successful commissioning of one month after statutory deductions of taxes.
- b) 10% after end of warranty period OR after submitting CDR/ Bank Guarantee for 10% of ordered value from any Scheduled Bank.

14. TAXES & DUTIES:-

The rate quoted shall be inclusive of all Taxes & duties excluding GST, (**Shall be mentioned separately at the end of Quote**). The Income Tax, surcharge on Income Tax and other corporate taxes shall be the responsibility of the Contractor payable to the concerned authorities. Tax clearance certificates shall be furnished along with the tender. All types of taxes and other levies payable by the bidder, sub-assemblies and raw materials shall be included in the bid price and no claim on this behalf will be entertained by the Bank.

15. Performance Guarantee

The contractor warrants to the department that on delivery all material, apparatus, equipment's and other supplies to be provided under this order will be new and free from material and structural defects and all supplies and components thereof will fulfill the performance guarantee data, and characteristics as laid down in relevant specifications and standards. The supplier may deposit CDR for 10% of the order value for a warranty period of Three years obtained from any branch of J&K Bank or any scheduled commercial Bank.

16. Warranty

- a) The EPABX shall carry a comprehensive warranty period of **Three years** from the date of commissioning. The supplier at his cost will rectify any defect developed during this period, which may include replacement of defective part or even EPABX.
- b) The supplier must possess **technical support in Jammu**.

17. Final Taking over

On the completion of THREE years of Warranty, the system shall be finally taken over by the Bank provided no defect or deficiencies remain uncertified by the supplier. Performance guarantee/CDR shall be released after one month from the date of elapsing of warranty period.

18. CANCELLATION / TERMINATION FOR DEFAULT:-

- a) If the contractor fails to execute the contract in full or part thereof as per prescribed schedule or does not deliver/complete the job specified in the contract within the time period specified in the contract.
- b) If the contractor fails to perform any other obligation(s) under the contract.
- c) The Jammu & Kashmir Bank reserves the right to accept or reject any Bid and to cancel the bidding process and reject all bids at any time prior to award of contract without thereby

incurring any liability to the affected bidders or bidders or any obligation to inform the affected bidder or bidders of the grounds for the Bank's action.

19. Penalty

- i. In case of non-execution of order, back out, default, delay in trial operation/commissioning or non-compliance with any of the terms and conditions of supply order, the bank shall without prejudice to any other remedy available to it terminate the order after serving 15 days' notice and impose a penalty upto 10% of the value of the particular order & forfeit of EMD. Also the Bank will Black List the Firm from further empanelment & inform IBA to delist the firm from entire Banking Industries and Get the left over work executed by some other agency on the risk and cost of the contractor within the time stated in the allotment order.
- ii. The company shall ensure a call resolution time within the warranty period of maximum 48 hours from the time of call logging, failure to resolve the call within the stipulated time on more than two occasions in a year will attract penalty of 10% of the order value. The 10% penalty shall be charged if the call remains unresolved for more than four days at a stretch.

20. PATENT RIGHTS:-

The contractor shall at his cost defend any claim which infringes any patent of the country of origin or India. The contractor shall pay all damages and costs if any awarded against the Department in such suit of proceedings for patent infringement. In case the equipment in such suit of proceedings is held to constitute infringement and the use of equipment or part is prohibited, the contractor shall at his own expenses either procure for the J&K Bank, the right to continue using equipment or replacement of same with non-infringing one, or remove the equipment and refund the J&K Bank the price plus the incidental charges and installations cost thereof.

21. DISPUTE RESOLUTION/ARBITRATION

In the case of any dispute arising upon or in relation to or in connection with this agreement between parties, the disputes shall at the first instance be resolved through negotiations. If the dispute cannot be settled amicable within fourteen (14) days from the date on which either party has served written notice on the other of the dispute then any party can submit the dispute for arbitration under arbitration and conciliation Act, 1996. The sole Arbitrator shall be chosen by the bank.

The Place of Arbitrations shall be Jammu, India and the language of the arbitration proceedings and that of the documents and communication between the parties shall be English.

The Decision of the Arbitrator shall be final and binding upon the parties. The expenses of the arbitrator as determined by the arbitrator shall be borne equally.

The parties shall continue to be performing their respective obligation under this Agreement, despite the continuance of the arbitration proceedings, except for the disputed part under arbitration.

- a. Each Bidder having responded to this NIT acknowledges to have read, understood and accepts the selection & evaluation process mentioned in this NIT documents. The bidder ceases to have any option to object against any of these processes at any stage subsequent to submission of its responses to this NIT.
- b. All Notices or Communications under this Agreement shall be first sent to E- mail to such e - mail addresses designated by each party, followed by registered post with acknowledged, where appropriate and required, to the address of each party first written above. A successful e mail delivery shall be treated as sufficient and complete delivery of the notice or communication. A notice by post will be sent by registered post acknowledge to the address set forth below, or such other address as it shall

hereafter designate for this purpose:

In the case of a notice to the bank to:engg.couple@jkbmail.com

In the case of a notice to contractor: email address registered with the bank.

Such notices shall be deemed to be received within four working days of the same being sent.

c. Bank reserves the right to select the next ranked bidder, if after selection the selected bidder withdraws his offer or bank detects wrong or misleading information in the proposal, In case the selected bidder withdraws his offer or if it is found that the information furnished by the bidder is wrong and misleading. Bank reserves right to take action as it deems fit, including forfeiture of EMD, claim for damages against the bidder.

22. Site of Installation

The site of installation is **J&K Bank's Office Cum Currency Chest Building, Rail Head Complex, Jammu.**

23. SUPPLEMENTARY CONDITIONS OF TENDER:-

i. **CONTRACTUAL AGREEMENT:-** The successful tenderer shall have to enter into an arrangement with J&K Bank as and when communicated by the J&K bank. Besides the terms and conditions circulated in NIT, it is obligatory on the part of the contractor to abide by all the terms and conditions contained in the agreement to be executed with J&K Bank.

ii. **CONFIRMATION OF COMPLETENESS OF TENDER:-** The Tender shall be complete in all respects and shall include all minor accessories not specifically mentioned in the specifications and in the schedules but which are essential for the completeness of work. The Bidders shall not be eligible for any extra cost in respect of such minor accessories, which are not specifically included in the Bidder's contract schedules.

iii. **RESPONSIBILITY FOR OBTAINING INFORMATION AND TAKING ACTION IN TIME:-**

Whenever any information or clarification in respect of material have to be obtained from the bank, the contractor shall be responsible for taking action well in time so that there are no delays on this account. The completion period offered in the tender shall be deemed to include the time taken for such incidental jobs. The request for extension of delivery or completion date on such grounds shall not be entertained.

Terms and conditions accepted

Seal & Signature of the tenderer

Chapter IV

TECHNICAL SPECIFICATIONS OF EPABX

The IP EPABX should be fully digital and should employ Stored Program Control (SPC) using Pulse Code Modulation (PCM). The system supports not only IP but also TDM.

The Technical specifications of the EPABX System should be:-

1. The system configuring 2 PRI lines, 48 digital & 376 Analog extensions with IP ready / PRI Enabled & 8 Direct Lines and should be expandable up to 512 Ports.
2. The system should have duplicated power supply (Duplex), if not then an additional separate power supply should be provided with the system.
3. The Central Processing Unit (CPU) of EPABX should use 32-bit microprocessor.
4. There should be an LED indication on each card.
5. Rack mount MDF with Genuine krones as required for EPABX quoted.
6. The system should support IP Phones.
7. The system should have a modular design for further expansion of hardware.
8. The features mentioned below should be available from extensions:
 - Call forwarding
 - Do not disturb
 - Override do not disturb
 - Speed dialing: system numbers
 - Speed dialing: individual numbers
 - Barge in
 - Call back
 - Call parking
9. The system should have an in-built comport/LAN port from which call-billing data can be obtained
10. The system should support Digital enhanced cordless telephones.
11. It should be possible to park up to 6 calls in the system.
12. The extensions both analog & digitals should be able to initiate a 5 party conference
13. There should be a provision of route overflow for outgoing calls, such that if the lines of one route are busy, the system should automatically select the next programmed route.
14. It should be possible to connect the extension ports of another EPABX onto the trunk circuit of your EPABX for future. It should be possible to send 'FLASH TO TRUNK' from both analog extensions and Digital phones. The system configuring 2 PRI lines, 48 digital & 376 Analog extensions with IP ready / PRI Enabled & 8 Direct Lines and should be expandable up to 512 Ports.
15. The system should have duplicated power supply (Duplex), if not then an additional separate power supply should be provided with the system.

Logical Partitioning:

Logical partitioning doesn't permit a private trunk to link to a public trunk in any Way, be it directly or indirectly by the way of transfer / conference.

Specification of EPABX system:

Speech path & Technology	Digital PCM-TDM with VoIP support
SIP(Session initiation Protocol)	Support different systems and devices from Different manufacturers. Mention the makes and devices it supports
Control	Stored Program Control (SPC)
Signal conditions	

DTMF	As per CCITT Rec.
Decadic dial Inter Digit Interval Pulse ratio	10 PPS 800msec Programmable
FLASH time	40 msec. to 1620 msec.
E&M signaling	Type I - V, Immediate start, Wink start, delay dialing, Seizure acknowledgment, start of dialing, end of dialing
DC loop resistance	Local extension - 1200 ohms including tel. instrument
Environmental conditions	
Temperature	-5 to + 50 Degree centigrade
Relative Humidity	5% to 85 % RH non condensing
Power Consumption	Minimum
Spares	Availability of spare parts and after sales services at least for 10 years after the delivery of the EPABX System.
Maintenance kit	It shall be provided by the Manufacturer Recommended Maintenance Kit.

- Digital Telephone features:**

- Optical call alert status LED.
- Menu/ speaker with LEDs
- Freely programmable touch keys (illuminated) with red LED.
- Control Keys +/-
- Interface - Headset Jack
- Should support add on key panel module

Operator Console Features:-

The system should support PC Based Operating/phone base operating.

- All keys on the operator console should have an LED indicator
- Operator console should have hands free operation
- Operator console should have an electronic volume control, pitch control and display control
- Call toggling.

General features of IP system:

- The EPABX system should be suitable for flexible numbering scheme.
- Call back features.
- Call forwarding internal and external.
- Missed calls alert for internal / external should be available.
- System should have dial by name features for IP phones.
- System should have do not disturb feature.
- System should have facility of sending return messages to operator & to IP phone users.
- Audio / Video Web-conferencing facility will be added advantage.
- Should have long conversation cut-off for incoming and outgoing calls for selective users.
- The may specify the additional features if any.
- Bidder can visit the office for any sort of clarification w.r.t. technical/commercial before quoting.

The trunk ports can be combinations of ISDN BRI, ISDN PRI, C0, and IP trunking.

The telephone server shall support following trunk interfaces / protocols:

1. Analog PSTN trunk: The system should have analog PSTN trunk interface to connect normal CO lines for making and receiving calls.
2. ISDN PRI : The system shall be able to provide maximum of 4 ISDN PRI trunk.
3. SIP trunks: The server shall have the integrated SIP trunk interface that based on internet protocol (IP) technology to provide a lower cost of usage by transmitting voice and fax over corporate intranet, or private local area network (LAN). Routing certain direct, point to point communication over IP network.

Maintenance:

1. Configuration should be possible through any designated IP phones.
2. Configuration should be possible through PC based GUI software application.
3. It should be possible to connect PC through LAN / Serial port / built in Modem.
4. Configuration should also be possible through Web-based URL.
5. PC programming should be password protected.
6. Should be able to schedule system data backup.
7. Should be able to collect system information, fault display and able to reset the system from PC maintenance console if required.
8. Should be able to read system configuration, card information and detailed port status and to be presented in HTML format.

Seal & Signature of the Tenderer

GENERAL INSTRUCTIONS

1. Rate in figures is to be entered against each item in the Bill of Quantities whether quantities are stated or not. Item against which no price is entered will be considered as covered by other prices or rates in the bills.
2. Rates quoted in this tender shall be inclusive of cost of materials, labour, supervision, installation, service connections, and transport to site, taxes and levies, breakage, wastage and all such expenses as may be necessary and required to completely do all the items of work and put them in a working condition.
3. **Rates quoted should be exclusive of GST(Shall be mentioned separately at the end of Quote).**
4. **Special care should be taken to write the rates in figures, as well as in words and the total amount in figures only, in such a way that interpolation is not possible. The total amount should be written both in words & in figures. In the case of figures the words! R! Should be written before the figures in rupees and! P! After the decimal figure e.g. 'Rs.2.15 P' and in case of words, the word 'Rupees' should precede and the word 'paisa' should be written at the end. Unless the rates in whole rupees and followed by the 'only' it should invariably be up to decimal places.**

SECTION- III

ANNEXURES

- a) ANNEXURE A- FORM OF AGREEMENT
- b) ANNEXURE B - PRE QUALIFICATION FORM
- c) ANNEXURE C- LIST OF APPROVED MAKES
- d) ANNEXURE D- PRICE / COMMERCIAL BID FORMAT

ANNEXURE A
FORM OF AGREEMENT
 (On Stamp Paper ₹100/-)

ARTICLE OF AGREEMENT made at Jammu this _____ day of Two Thousand Twenty six between J.K. BANK, having its Head office at Maulana Azad Road, Srinagar (J&K), through **Incharge General & Estates Department Zonal Office Jammu, RHC Jammu** hereinafter called “Bank” (which expression shall include its successors and assigns wherever the contract meaning shall so require or include its successors & assigns wherever the contract meaning shall so require or permit of the one part and M/s. _____) hereinafter called the “Contractor” of the other part.

WHEREAS the Bank is desirous of having provided and getting executed, completed and maintain certain works for **SITC of EPABX System at J&K Bank's Office Cum Currency Chest, Rail Head Complex, Jammu** as mentioned, enumerated or referred to the Documents forming part of the “TENDER” and acceptance, copies of all of which hereto annexed are designed to form part of this contract and are included in term “CONTRACT” wherever herein used.

AND WHEREAS the Bank accepted the tender of the contractor for the provisions of execution, completion & maintenance of work under defect liability period of the above said work.

AND WHEREAS the individual rates filled in by the CONTRACTOR are exclusive of GST but inclusive of all material plus labour, delivery, transportation, handling, wastage, levies and the such and include ALL costs/overheads to be incurred by the CONTRACTOR for executing these works as per the drawings, details, specifications, of the Engineer with the care, expertise and post execution responsibilities outlined in this Tender. THE CONTRACTOR confirms that no additional claim over the rates shall be entertained later by THE BANK.

AND WHEREAS the contractor has agreed with the Bank to execute complete and maintain during the defect liability period subject to the conditions and instructions set forth herein (hereinafter referred to as “the said conditions”) the works, shown upon the documents forming part of the contract as stated hereinafter, on the item rate basis & as set forth, amounting to the contract sum of ₹ (IN WORDS.....) (hereinafter referred to as “the said contract amount /Price/Sum”).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. The terms and conditions laid down in the documents stated herein in the Clause shall be read and construed as forming part of this Agreement and the contractor shall abide by, terms and conditions, specifications and rates specified therein and perform agreement in accordance with such conditions”.
2. The following documents shall be deemed to form and be ready and construed as part of this agreement:
 - a) The said tender and Appendix
 - b) Form of Tender
 - c) General conditions of Contract
 - d) The Special Conditions of Contract.
 - e) Specifications
 - f) Preamble to bill of quantities and priced bill of quantities as accepted.

- g) The letter of Acceptance
- h) Other additional documents as required

3. In consideration of the payment to be made by the Bank to the contractor for the work to be executed by him, the contractor does hereby agree with the Bank to provide, execute & complete the said work on or before the date mentioned in the time schedule of completion of work attached to the tender documents strictly as per the contract agreement and shall maintain the same at his own cost during the defects liability period , thereafter perform all such aspects and things in the contract mentioned or described or which are to be implied thereafter or may be reasonable necessary for the completion of the said works and at the time and the manner subject to the terms and conditions or stipulations mentioned in the contract.

4. In consideration of the due provisions, execution and completion of the said works the Bank does hereby agree with the contractor that the Bank will pay to the contractor the respective amount for the work actually done by him and such other sums as may become payable to the contractor under the contract. Such payment to be made at any such time & in such manner as provided for in the agreement.

5. All disputes arising out of or any way connected with this agreement shall be deemed to have arisen in J & K and only the courts at Srinagar shall have jurisdiction to determine the same.

6. The several parts of this contract have been ready by/to us and fully understood by us.

7. This Agreement shall come into effect on _____ (the effective date). The agreement shall remain in force for a period of 30 days from the said effective date **till the envisaged timeframe for completion or actual date of completion whichever is later.**

8. Bank shall be entitled to terminate this agreement in case of breach of any of the terms and conditions of this agreement and related tender documents after serving a notice of 20 days on the contractor.

9. That upon expiration or termination of this agreement for any reason whatsoever, the contractor shall; i) Immediately refrain from any action that would cause or may indicate any relationship between it and the bank . ii) Forthwith hand over to the bank, the possession of all the documents, material or any other property belonging to the bank that may be in its possession.

10. **Contractor has to provide original bill of items which carries warranty so that the bank can avail the warranty after the expiry of defect liability period.**

11. The bank reserve the right to terminate this agreement without assigning any reason thereof.

12. The contractor hereby agrees and undertakes to indemnify the bank and keep it indemnified against any loss or damage suffered by the bank on account of any act or omission on part of the contractor.

13. The provision of this agreement, which are intended to survive the term of this agreement by their very nature, shall survive the termination of this agreement. Notwithstanding, arbitration and applicable law and jurisdiction shall survive the termination/expiration of this agreement.

14. The Security deposit will be forfeited by the bank in case of breach of any of the terms and conditions of this agreement.
15. IN WITNESS WHEREOF, the parties have caused their respective common seals to be here unto affixed (or have here unto set their respective hands and seals) the day and the year first above written:

NAME _____
ON BEHALF OF THE BANK

NAME _____
ON BEHALF OF THE CONTRACTOR

SEAL

SEAL

ADDRESS

ADDRESS

In Presence of:



ANNEXURE B

PRE-QUALIFICATION OF TENDERS

MANDATORY PRE-QUALIFICATION CRITERIA WHICH WILL ENABLE PARTICIPATION OF BIDDER IN THE COMPETITION SHALL INCLUDE THE FOLLOWING:

- 1) Cost of Bid Document as mentioned in relevant Clause of this Tender Document.
- 2) Earnest Money Deposit as mentioned in relevant Clause of this Tender Document.
- 3) Average Annual financial turnover during the last 3 years, ending 31st March of the previous financial year, should be Rs. 4.45 Lacs i.e 30% of the estimated cost.

4) General Experience:

Experience of having successfully completed similar/alike works during last 7 years ending last day of month previous to the one in which applications are invited should be either of the following:-

Three similar/alike completed works costing not less than the amount equal to 40% of the estimated cost.

OR

Two similar/alike completed works costing not less than the amount equal to 50% of the estimated cost.

OR

One similar/alike completed work costing not less than the amount equal to 80% of the estimated cost.

Note: Notwithstanding anything stated above, the Bank reserves the right to assess the Bidder's capability and capacity to perform the work, if circumstances warrant such assessment in the overall interest of the department. The department may depute its representative to the worksite of the Bidders for on spot assessment.

Note: To Be Filled In By the Supplier/ Firm

S NO.	PARTICULARS
1.	Name of the Firm/Supplier
2.	Complete Address for correspondence
3.	Year of Establishment
4.	Name of Directors/Partners/Proprietor
5.	Registration as Firm/Supplier A) Whether manufacturer is SSI or MSI. B) Any other registration kindly specify
6.	Bidder type: a. Principal manufacturer b. OEM c. Authorized Dealer. (Attach Certificates/ Authorization) Mandatory
7.	Copy of GST No, PAN Card, ESI and P.F, Service Tax Registration.
9.	Technical Specification of Product Offered <i>The technicals of the offered product along with make & model along with catalogues.</i>
10.	Name of at least one similar type of work works in Govt. Departments/PSU/reputed private sector/organizations, duly executed/completed, costing not less than 80 % of estimated value, OR two similar types of works costing not less than 50 % of the estimated value for each work OR three similar types of works costing not less than 40 % of the estimated value for each work executed in last 7 years from the date of issuing of tender. (<u>Similar means EPABX System excluding AMC works</u>). The tenderer has to attach the following certificates issued by Concerned department for the said work order: a. Allotment letter. b. Performance/Completion certificate letter. c. Copy of the tax deducted at source (TDS) certificate from the concerned department where the said work / works has / have been executed duly authenticated by the concerned Drawing & Disbursing Officer. The satisfactory functioning reports of at least Three Departments of shall be furnished. (Attach details).
9.	Copies of Audited Balance Sheet and Profit & Loss account (Audited) for last three financial years.
10.	Average turnover of the firm should not be less than ₹ 4.45 Lacs for the last 3 years (Attach copy of orders) Balance sheet
11.	Capacity to Submit Performance Guarantees and Security Deposits
12.	Tax clearance certificate, on the prescribed form, issued by concerned authority as per section 57 of the value added Tax Act, 2005, ITR last 3 years, GST returns of last 2 qtr.

13.	The bidder should submit affidavit (format enclosed) that the firm has not been blacklisted by any Government/Semi Government Department/ PSU/reputed private sector/. If any firm found blacklisted/de-barred/convicted by any honorary Judiciary under Central/state Governmnet/CBI/CVC or any other Governmnet agency in past Eight (08) years then their bid shall be out rightly rejected and EMD shall be forfeited.	
14	Details, Contact numbers and Email ID of offices	
15.	Banks Solvency certificate of not less than 4.45 Lacs	
16.	Penalty imposed if any	
17.	List of Works in progress (Attach details).	
18.	Give details of technical staff with latest Addresses along with Contact numbers.	
19.	Complete Addresses of Service centers 1. At Jammu	
20.	Tender Fee details	
21.	EMD Details	
22.	Specify the details of the EPABX and instruments offered along with Brouchers/make & Model No. attach all documents (mandatory) System offered should fully comply with the specifications asked for	

NOTE:

- The Price bid of only those bidder s/firms who qualify the pre-qualification shall be opened.
- The firms whose tenders/work orders have been rejected /cancelled in the past need not apply.
- The Jammu & Kashmir Bank Management will not be responsible for non-receipt/late receipt or loss of pre-qualification document in postal transit.
- The Jammu & Kashmir Bank Management have the right to reject any or all of the pre-qualification documents and will not be bound to give any reason for such decision.
- All the requisite information / documents are required to be furnished as per the above format.
- The bidder should have successfully completed the similar nature of works in a single contract basis.

Seal and Signature of the tenderer

Signature of Issuing Authority



IMPORTANT CHECK LIST

(To be filled in by the Bidders and enclosed with Commercial E-Bid of the offer digital signed)

COMMERCIAL Documents Check List		
S.No.	Description	Bidders response
1	Cost of Bid Document (/Amount)	
2	EMD (Instrument type/No/Date/Validity/Amount)	
3	Validity of Offer	
4	Registration Certificate from Chief Electrical Inspector/relevant issuing authority enclosed (Yes/No)	
5	Previous Executed Orders of work of similar nature along with satisfactory performance certificates enclosed (Yes/No)	
6	Annual Turnover in the form of Balance Sheet/P&L Statement audited by CA enclosed (Yes/No)	
7	PAN copy enclosed (Yes/No)	
8	Valid Tax Clearance certificate of last quarter enclosed (Yes/No)	
9	Details about financial resources enclosed (Yes/No)	
10	Affidavit for firm not blacklisted as per relevant format enclosed (Yes/No)	
11	Indemnity Bond as per relevant format of TENDER DOCUMENT enclosed (Yes/No)	

TECHNICAL Documents Check List		
S.No	Description	Bidders response
1	Whether the material quoted by the Bidders correspond to the relevant I.S.	
2	Whether the material fully correspond to NIT specifications (Yes/No)	
3	Whether Type test reports enclosed (Yes/No)	
4	If not, have the deviations been pointed out in relevant Schedule (Yes/No)	
5	Duly filled and signed GTP enclosed (Yes/No)	
6	Catalogue & OEM Certificate of EPABX System mentioning the complete specifications.	

Signature:

Name:

Stamp:

ANNEXURE C

LIST OF APPROVED MAKES

<u>S.No.</u>	<u>Particular</u>	
	<u>EPABX System</u>	<u>UNIFY, NEC, MATRIX, Avaya, Creative, Coral or equivalent.</u>

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ANNEXURE D
Commercial Bid Format/ Price BID format

S. No	Item	Particulars	Qty	Make & Model	Rate (Rs.)	Amount (Rs.)	
1	Exchange	Supply of IP and PRI Enabled Digital EPABX System Expandable up to 512 Universal Ports with following configurations : PRI -2, Digital-48, Analog:376, Direct Lines-08. PC based operating/operator system (with at least 2 operator license for life time & PC shall be provided by the Bank)	1				
2	Operator Console & Executive Phone	Operator Console	2				
3	Digital Key Phone	Digital Key Phone	20				
4	Telephones Instrument	Alpha Numeric Key Phone for Executives	20				
		Corded Land Line Phone	150				
5	MDF and IC	1000 Pair MDF & IDF with Krones	2				
		50 Pair PVC Cable (Mtr.)	100				
		Installation & Commissioning Charges (Exchange)	1				
Total of the above items							
Add GST@18%							
Total Amount							

- Price quoted shall be inclusive of all taxes levies, freight charges, etc.

